

Leicestershire Police Authority and Leicestershire County Council

Joint Community Based Survey : 2011/12 Quarter 2*

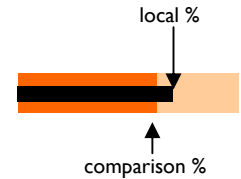
results for: **Leicester City BCU**

compared to: **Leicestershire Police Force Area**

Key

● poor - significantly different to comparison

✓ good - significantly different to comparison



Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area	
Perceptions of Local Public Services											
% think Police doing a good job	590	75.8%	2/2	±4.4%		590	75.8%	2/2	±4.4%		(-1.9%)
% think policing has improved / stayed the same	599	92.8%	1/2	±2.6%		599	92.8%	1/2	±2.6%		(+0.6%)
% think Leicester City Council doing a good job	587	45.7%	2/2	±5.1%		587	45.7%	2/2	±5.1%		(-3.9%)
% agree that Leicester City Council provides value for money	577	41.6%	2/2	±5.1%		577	41.6%	2/2	±5.1%		(-3.8%)
% think local public services can be relied on to be there	584	72.0%	2/2	±4.6%		584	72.0%	2/2	±4.6%		(-2.2%)
% think local public services treat you with respect and consideration	584	84.3%	2/2	±3.8%		584	84.3%	2/2	±3.8%		(-0.3%)
% think local public services treat all types of people fairly	564	82.1%	1/2	±4.0%		564	82.1%	1/2	±4.0%		(+0.5%)
% think local public services promote the interests of local residents	552	62.5%	2/2	±5.1%		552	62.5%	2/2	±5.1%		(-3.6%)
% think local public services acts on the concerns of local people	569	69.5%	2/2	±4.8%		569	69.5%	2/2	±4.8%		(-3.0%)
% feel well informed about local public services	593	69.2%	2/2	±4.7%		593	69.2%	2/2	±4.7%		(-6.1%)
% agree that you can influence decisions	569	56.1%	1/2	±5.2%		569	56.1%	1/2	±5.2%		(+1.2%)

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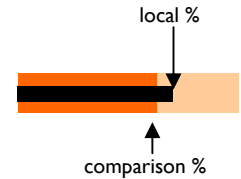
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	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area	total resp	% resp	rank	% conf	Leicester City BCU compared to Leicestershire Police Force Area	
Antisocial Behaviour and Feelings of Safety											
% feel safe in local area after dark	583	69.7%	2/2	±4.8%	● (-8.4%)	583	69.7%	2/2	±4.8%	● (-8.4%)	
% feel safe in local area during the day	595	94.9%	2/2	±2.2%	(-2.5%)	595	94.9%	2/2	±2.2%	(-2.5%)	
% think noisy neighbours or loud parties a problem	598	15.4%	2/2	±3.7%	● (+5.4%)	598	15.4%	2/2	±3.7%	● (+5.4%)	
% think teenagers hanging around on the streets a problem	596	38.5%	2/2	±5.0%	● (+8.0%)	596	38.5%	2/2	±5.0%	● (+8.0%)	
% think rubbish or litter lying around a problem	598	43.6%	2/2	±5.1%	● (+13.4%)	598	43.6%	2/2	±5.1%	● (+13.4%)	
% think vandalism, graffiti and other deliberate damage a problem	597	32.0%	2/2	±4.8%	● (+12.2%)	597	32.0%	2/2	±4.8%	● (+12.2%)	
% think people using or dealing drugs a problem	517	28.5%	2/2	±4.9%	● (+9.3%)	517	28.5%	2/2	±4.9%	● (+9.3%)	
% think people being drunk or rowdy in public places a problem	596	22.4%	2/2	±4.3%	(+5.1%)	596	22.4%	2/2	±4.3%	(+5.1%)	
% think abandoned or burnt out cars a problem	597	6.4%	2/2	±2.5%	(+3.2%)	597	6.4%	2/2	±2.5%	(+3.2%)	
% think people being harassed or intimidated a problem	579	14.1%	2/2	±3.6%	(+4.7%)	579	14.1%	2/2	±3.6%	(+4.7%)	
% been a victim of anti-social behaviour in the last 12 months	599	15.0%	2/2	±3.6%	(+4.0%)	599	15.0%	2/2	±3.6%	(+4.0%)	

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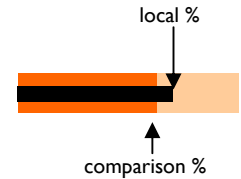
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% think the level of anti-social behaviour has decreased or stayed the same	586	84.7%	2/2	±3.7%		586	84.7%	2/2	±3.7%	
% agree that police and other local services seek people's views about ASB and crime	574	62.7%	1/2	±5.0%		574	62.7%	1/2	±5.0%	
% agree that police and other local services are successfully dealing with ASB and crime	562	63.3%	2/2	±5.1%		562	63.3%	2/2	±5.1%	
Perceptions of Local Area										
% satisfied with local area	599	87.3%	2/2	±3.4%		599	87.3%	2/2	±3.4%	
% feel belong to immediate neighbourhood	589	77.2%	2/2	±4.3%		589	77.2%	2/2	±4.3%	
% agree people from different backgrounds get on	559	88.8%	2/2	±3.3%		559	88.8%	2/2	±3.3%	
% think people not treating each other with respect and consideration is a problem	570	25.7%	2/2	±4.6%		570	25.7%	2/2	±4.6%	

Notes

* contains data for 2011/12 Quarter 1 and Quarter 2

1 full wording of each question is available in the attached metadata

2 total resp. refers to the total number of individuals responding to the question

3 % resp. refers to the percentage of respondents

4 rank refers to the rank position compared to Counties BCU (1=Best)

5 % conf (±) refers to the margin of error that has been calculated for each result at the 95% level of confidence.

Joint Community Based Survey Dashboard Version 4.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

Jeff Hardy

Lindsey Kirby

Research and Insight Team

Threat Assessment Unit

Leicestershire County Council

Leicestershire Constabulary

0116 305 7342

0116 248 5949

jefferson.hardy@leics.gov.uk

lindsey.kirby@leicestershire.pnn.police.uk

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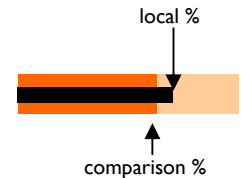
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Perceptions of Local Public Services											
% think Police doing a good job	584	78.5%	1/2	±2.8%	(+0.9%)	584	78.5%	1/2	±2.8%	(+0.9%)	
% think policing has improved / stayed the same	601	91.9%	2/2	±1.9%	(-0.3%)	601	91.9%	2/2	±1.9%	(-0.3%)	
% think local council doing a good job	589	51.4%	1/2	±3.4%	(+1.8%)	589	51.4%	1/2	±3.4%	(+1.8%)	
% agree that local council provides value for money	580	47.1%	1/2	±3.5%	(+1.7%)	580	47.1%	1/2	±3.5%	(+1.7%)	
% think local public services can be relied on to be there	585	75.3%	1/2	±3.0%	(+1.0%)	585	75.3%	1/2	±3.0%	(+1.0%)	
% think local public services treat you with respect and consideration	582	84.7%	1/2	±2.5%	(+0.1%)	582	84.7%	1/2	±2.5%	(+0.1%)	
% think local public services treat all types of people fairly	543	81.3%	2/2	±2.8%	(-0.2%)	543	81.3%	2/2	±2.8%	(-0.2%)	
% think local public services promote the interests of local residents	555	67.7%	1/2	±3.3%	(+1.6%)	555	67.7%	1/2	±3.3%	(+1.6%)	
% think local public services acts on the concerns of local people	565	73.9%	1/2	±3.1%	(+1.4%)	565	73.9%	1/2	±3.1%	(+1.4%)	
% feel well informed about local public services	597	78.1%	1/2	±2.8%	(+2.7%)	597	78.1%	1/2	±2.8%	(+2.7%)	
% agree that you can influence decisions	556	54.4%	2/2	±3.5%	(-0.5%)	556	54.4%	2/2	±3.5%	(-0.5%)	

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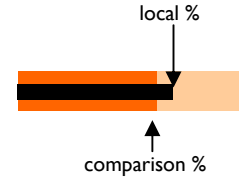
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Antisocial Behaviour and Feelings of Safety											
% feel safe in local area after dark	585	81.9%	1/2	±2.7%		585	81.9%	1/2	±2.7%		(+3.7%)
% feel safe in local area during the day	598	98.5%	1/2	±0.8%		598	98.5%	1/2	±0.8%		(+1.1%)
% think noisy neighbours or loud parties a problem	601	7.6%	1/2	±1.8%		601	7.6%	1/2	±1.8%		(-2.4%)
% think teenagers hanging around on the streets a problem	598	27.0%	1/2	±3.0%		598	27.0%	1/2	±3.0%		(-3.5%)
% think rubbish or litter lying around a problem	601	24.2%	1/2	±2.9%	✓	601	24.2%	1/2	±2.9%	✓	(-6.0%)
% think vandalism, graffiti and other deliberate damage a problem	598	14.4%	1/2	±2.4%	✓	598	14.4%	1/2	±2.4%	✓	(-5.5%)
% think people using or dealing drugs a problem	550	15.3%	1/2	±2.6%		550	15.3%	1/2	±2.6%		(-3.9%)
% think people being drunk or rowdy in public places a problem	597	15.0%	1/2	±2.4%		597	15.0%	1/2	±2.4%		(-2.3%)
% think abandoned or burnt out cars a problem	598	1.8%	1/2	±0.9%		598	1.8%	1/2	±0.9%		(-1.4%)
% think people being harassed or intimidated a problem	587	7.3%	1/2	±1.8%		587	7.3%	1/2	±1.8%		(-2.1%)
% been a victim of anti-social behaviour in the last 12 months	601	9.2%	1/2	±2.0%		601	9.2%	1/2	±2.0%		(-1.8%)

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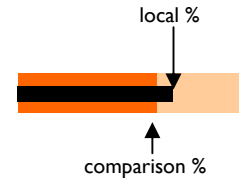
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% think the level of anti-social behaviour has decreased or stayed the same	581	92.0%	1/2	±1.9%	(+2.3%)	581	92.0%	1/2	±1.9%	(+2.3%)
% agree that police and other local services seek people's views about ASB and crime	565	59.4%	2/2	±3.4%	(-1.0%)	565	59.4%	2/2	±3.4%	(-1.0%)
% agree that police and other local services are successfully dealing with ASB and crime	565	67.3%	1/2	±3.3%	(+1.2%)	565	67.3%	1/2	±3.3%	(+1.2%)
Perceptions of Local Area										
% satisfied with local area	601	93.9%	1/2	±1.6%	(+2.0%)	601	93.9%	1/2	±1.6%	(+2.0%)
% feel belong to immediate neighbourhood	596	80.5%	1/2	±2.7%	(+1.0%)	596	80.5%	1/2	±2.7%	(+1.0%)
% agree people from different backgrounds get on	469	90.8%	1/2	±2.2%	(+0.7%)	469	90.8%	1/2	±2.2%	(+0.7%)
% think people not treating each other with respect and consideration is a problem	578	16.5%	1/2	±2.6%	(-2.8%)	578	16.5%	1/2	±2.6%	(-2.8%)

Notes

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0116 248 5949

jefferson.hardy@leics.gov.uk

lindsey.kirby@leicestershire.pnn.police.uk

Community Based Survey Metadata

Perceptions of Local Public Services

Q.	Good	Description	Full Question	Response	Exclusion	Source
Q17a	High	% think Police doing a good job	Taking everything into account, how good a job do you think the following local public services are doing in this area. Firstly, Leicestershire Police.	Excellent / Good	Don't know	PA & LCC
Q19	High	% think policing has improved / stayed the same	Thinking about policing specifically, in your opinion has the policing service in your area changed over the last 12 months?	Improved / Stayed the same		PA
Q17b	High	% think Leicestershire County Council doing a good job	And how good a job do you think <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County	Excellent / Good	Don't know	PA & LCC
Q20	High	% agree that Leicestershire County Council provides value for money	To what extent do you agree or disagree that <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council	Strongly agree / Tend to agree	Don't know	LCC
Q14a	High	% think local public services can be relied on to be there	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA
Q14b	High	% think local public services treat you with respect and consideration	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14c	High	% think local public services treat all types of people fairly	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14d	High	% think local public services promote the interests of local residents	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC

Q14e	High	% think local public services acts on the concerns of local people	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC
Q15	High	% feel well informed about local public services	Overall how well informed do you feel about local public services?	Very well informed / Fairly well informed	Don't know	LCC
Q16a	High	% agree that you can influence decisions	Do you agree or disagree that you can influence decisions affecting your local area?	Definitely agree/ Tend to agree	Don't know	PA

Antisocial Behaviour and Feelings of Safety

Q8	High	% feel safe in local area after dark	How safe or unsafe do you feel when outside in your local area after dark ? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q9	High	% feel safe in local area during the day	How safe or unsafe do you feel when outside in your local area during the day ? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q10a1	Low	% think noisy neighbours or loud parties a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a2	Low	% think teenagers hanging around on the streets a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a3	Low	% think rubbish or litter lying around a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a4	Low	% think vandalism, graffiti and other deliberate damage a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC

Q10a5	Low	% think people using or dealing drugs a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a6	Low	% think people being drunk or rowdy in public places a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a7	Low	% think abandoned or burnt out cars a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a8	Low	% think people being harassed or intimidated a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10b	Low	% been a victim of anti-social behaviour in the last 12 months	Have you been a victim of anti social behaviour in the last 12 months?	Yes		LCC
Q11a	High	% think the level of anti-social behaviour has decreased or stayed the same	In your opinion do you think the level of antisocial behaviour in your local area has increased, decreased or stayed the same, over the last 12 months?	Decreased/ Stayed the same	Don't know	LCC
Q12	High	% agree that police and other local services seek people's views about ASB and crime	So, how much would you agree or disagree that the police and other local public services seek people's views about these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC
Q13	High	% agree that police and other local services are successfully dealing with ASB and crime	And how much would you agree or disagree that the police and other local public services are successfully dealing with these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC

Perceptions of Local Area

Q4	High	% satisfied with local area	Overall, how satisfied or dissatisfied are you with your local area as a place to live?	Very satisfied/ Fairly satisfied		LCC
Q5	High	% feel belong to immediate neighbourhood	How strongly do you feel you belong to your immediate neighbourhood?	Very strongly/ Fairly strongly	Don't know	LCC
Q6	High	% agree people from different backgrounds get on	To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?	Definitely agree/ Tend to agree	Don't know / Too few people in local area/ All the same background	LCC
Q7a	Low	% think people not treating each other with respect and consideration is a problem	In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?	A very big problem / Fairly big problem	No opinion	LCC