

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

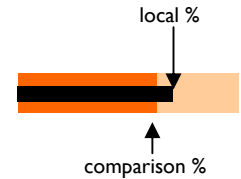
results for: **Beaumont Leys LPU**

compared to: **Leicester City BCU**

### Key

● poor - significantly different to comparison

✓ good - significantly different to comparison



Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Beaumont Leys LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Beaumont Leys LPU compared to Leicester City BCU	
<b>Perceptions of Local Public Services</b>											
% think Police doing a good job	99	79.8%	3/6	±9.4%		99	79.8%	3/6	±9.4%		(+4.0%)
% think policing has improved / stayed the same	100	91.0%	4/6	±6.7%		100	91.0%	4/6	±6.7%		(-1.8%)
% think Leicester City Council doing a good job	96	43.8%	5/6	±11.8%		96	43.8%	5/6	±11.8%		(-1.9%)
% agree that Leicester City Council provides value for money	94	31.9%	6/6	±11.2%		94	31.9%	6/6	±11.2%		(-9.7%)
% think local public services can be relied on to be there	100	67.0%	6/6	±10.9%		100	67.0%	6/6	±10.9%		(-5.0%)
% think local public services treat you with respect and consideration	97	87.6%	2/6	±7.8%		97	87.6%	2/6	±7.8%		(+3.4%)
% think local public services treat all types of people fairly	97	83.5%	3/6	±8.8%		97	83.5%	3/6	±8.8%		(+1.4%)
% think local public services promote the interests of local residents	92	70.7%	2/6	±11.0%		92	70.7%	2/6	±11.0%		(+8.2%)
% think local public services acts on the concerns of local people	94	72.3%	3/6	±10.7%		94	72.3%	3/6	±10.7%		(+2.8%)
% feel well informed about local public services	99	69.7%	4/6	±10.7%		99	69.7%	4/6	±10.7%		(+0.5%)
% agree that you can influence decisions	95	57.9%	3/6	±11.8%		95	57.9%	3/6	±11.8%		(+1.8%)

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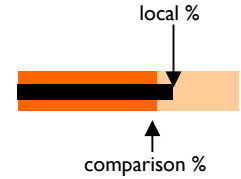
## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **Beaumont Leys LPU**

compared to: **Leicester City BCU**

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Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Beaumont Leys LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Beaumont Leys LPU compared to Leicester City BCU	
<b>Antisocial Behaviour and Feelings of Safety</b>											
% feel safe in local area after dark	97	55.7%	6/6	±11.7%		97	55.7%	6/6	±11.7%		(-14.1%)
% feel safe in local area during the day	98	91.8%	6/6	±6.4%		98	91.8%	6/6	±6.4%		(-3.1%)
% think noisy neighbours or loud parties a problem	100	13.0%	2/6	±7.8%		100	13.0%	2/6	±7.8%		(-2.4%)
% think teenagers hanging around on the streets a problem	99	41.4%	4/6	±11.5%		99	41.4%	4/6	±11.5%		(+3.0%)
% think rubbish or litter lying around a problem	100	42.0%	3/6	±11.5%		100	42.0%	3/6	±11.5%		(-1.6%)
% think vandalism, graffiti and other deliberate damage a problem	100	36.0%	5/6	±11.2%		100	36.0%	5/6	±11.2%		(+4.0%)
% think people using or dealing drugs a problem	93	33.3%	5/6	±11.4%		93	33.3%	5/6	±11.4%		(+4.8%)
% think people being drunk or rowdy in public places a problem	100	18.0%	1/6	±8.9%		100	18.0%	1/6	±8.9%		(-4.4%)
% think abandoned or burnt out cars a problem	100	7.0%	5/6	±5.9%		100	7.0%	5/6	±5.9%		(+0.6%)
% think people being harassed or intimidated a problem	97	21.6%	6/6	±9.7%		97	21.6%	6/6	±9.7%		(+7.6%)
% been a victim of anti-social behaviour in the last 12 months	100	21.0%	5/6	±9.5%		100	21.0%	5/6	±9.5%		(+6.0%)

# Leicestershire Police Authority and Leicestershire County Council

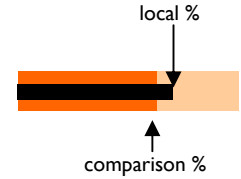
## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **Beaumont Leys LPU**

compared to: **Leicester City BCU**

### Key

- poor - significantly different to comparison
- ✓ good - significantly different to comparison



Question	current quarter					current year to date				
	total resp	% resp	rank	% conf	Beaumont Leys LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Beaumont Leys LPU compared to Leicester City BCU
% think the level of anti-social behaviour has decreased or stayed the same	96	85.4%	4/6	±8.4%	(+0.7%)	96	85.4%	4/6	±8.4%	(+0.7%)
% agree that police and other local services seek people's views about ASB and crime	97	61.9%	4/6	±11.5%	(-0.8%)	97	61.9%	4/6	±11.5%	(-0.8%)
% agree that police and other local services are successfully dealing with ASB and crime	97	61.9%	5/6	±11.5%	(-1.5%)	97	61.9%	5/6	±11.5%	(-1.5%)
<b>Perceptions of Local Area</b>										
% satisfied with local area	100	83.0%	6/6	±8.7%	(-4.3%)	100	83.0%	6/6	±8.7%	(-4.3%)
% feel belong to immediate neighbourhood	98	74.5%	5/6	±10.2%	(-2.7%)	98	74.5%	5/6	±10.2%	(-2.7%)
% agree people from different backgrounds get on	91	81.3%	6/6	±9.5%	(-7.4%)	91	81.3%	6/6	±9.5%	(-7.4%)
% think people not treating each other with respect and consideration is a problem	98	36.7%	6/6	±11.3%	(+11.1%)	98	36.7%	6/6	±11.3%	(+11.1%)

### Notes

- \* contains data for 2011/12 Quarter 1 and Quarter 2
- 1 full wording of each question is available in the attached metadata
- 2 total resp. refers to the total number of individuals responding to the question
- 3 % resp. refers to the percentage of respondents
- 4 rank refers to the rank position compared to City Local Policing Units (1=Best)
- 5 % conf (±) refers to the margin of error that has been calculated for each result at the 95% level of confidence.

Joint Community Based Survey Dashboard Version 4.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

Jeff Hardy  
 Research and Insight Team  
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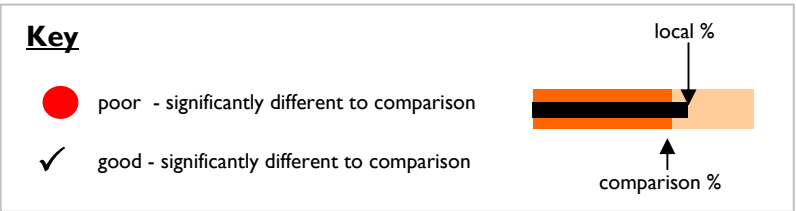
Lindsey Kirby  
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# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **City Centre LPU**  
 compared to: **Leicester City BCU**

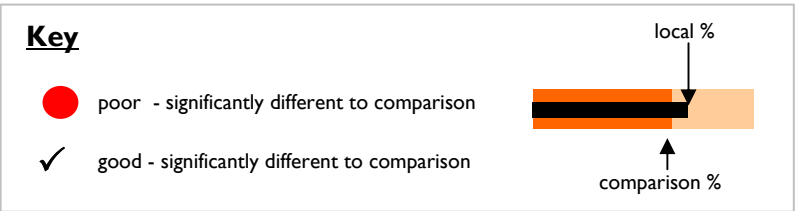


Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	City Centre LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	City Centre LPU compared to Leicester City BCU	
<b>Perceptions of Local Public Services</b>											
% think Police doing a good job	95	90.5%	1/6	±12.0%		95	90.5%	1/6	±12.0%		(+14.8%)
% think policing has improved / stayed the same	98	87.8%	6/6	±13.2%		98	87.8%	6/6	±13.2%		(-5.0%)
% think Leicester City Council doing a good job	95	58.9%	1/6	±20.2%		95	58.9%	1/6	±20.2%		(+13.3%)
% agree that Leicester City Council provides value for money	94	52.1%	1/6	±20.6%		94	52.1%	1/6	±20.6%		(+10.5%)
% think local public services can be relied on to be there	95	81.1%	1/6	±16.1%		95	81.1%	1/6	±16.1%		(+9.0%)
% think local public services treat you with respect and consideration	94	92.6%	1/6	±10.8%		94	92.6%	1/6	±10.8%		(+8.3%)
% think local public services treat all types of people fairly	86	75.6%	6/6	±18.5%		86	75.6%	6/6	±18.5%		(-6.5%)
% think local public services promote the interests of local residents	92	71.7%	1/6	±18.8%		92	71.7%	1/6	±18.8%		(+9.3%)
% think local public services acts on the concerns of local people	92	77.2%	1/6	±17.5%		92	77.2%	1/6	±17.5%		(+7.6%)
% feel well informed about local public services	97	81.4%	1/6	±15.8%		97	81.4%	1/6	±15.8%		(+12.2%)
% agree that you can influence decisions	92	58.7%	1/6	±20.5%		92	58.7%	1/6	±20.5%		(+2.6%)

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **City Centre LPU**  
 compared to: **Leicester City BCU**

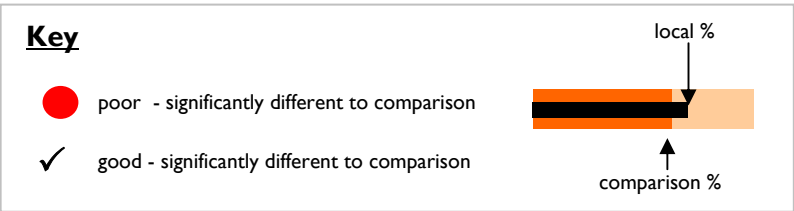


Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	City Centre LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	City Centre LPU compared to Leicester City BCU	
<b>Antisocial Behaviour and Feelings of Safety</b>											
% feel safe in local area after dark	95	81.1%	1/6	±16.1%		95	81.1%	1/6	±16.1%		(+11.3%)
% feel safe in local area during the day	97	100.0%	1/6	±0.0%	✓	97	100.0%	1/6	±0.0%	✓	(+5.1%)
% think noisy neighbours or loud parties a problem	97	24.7%	6/6	±17.5%		97	24.7%	6/6	±17.5%		(+9.3%)
% think teenagers hanging around on the streets a problem	98	18.4%	1/6	±15.6%		98	18.4%	1/6	±15.6%		(-20.1%)
% think rubbish or litter lying around a problem	98	37.8%	2/6	±19.6%		98	37.8%	2/6	±19.6%		(-5.8%)
% think vandalism, graffiti and other deliberate damage a problem	97	24.7%	2/6	±17.5%		97	24.7%	2/6	±17.5%		(-7.3%)
% think people using or dealing drugs a problem	83	18.1%	1/6	±16.9%		83	18.1%	1/6	±16.9%		(-10.5%)
% think people being drunk or rowdy in public places a problem	98	27.6%	5/6	±18.0%		98	27.6%	5/6	±18.0%		(+5.1%)
% think abandoned or burnt out cars a problem	97	1.0%	1/6	±4.1%		97	1.0%	1/6	±4.1%		(-5.3%)
% think people being harassed or intimidated a problem	94	6.4%	1/6	±10.1%		94	6.4%	1/6	±10.1%		(-7.7%)
% been a victim of anti-social behaviour in the last 12 months	98	15.3%	3/6	±14.5%		98	15.3%	3/6	±14.5%		(+0.3%)

# Leicestershire Police Authority and Leicestershire County Council

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results for: **City Centre LPU**  
 compared to: **Leicester City BCU**



Question	current quarter					current year to date						
	total resp	% resp	rank	% conf	City Centre LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	City Centre LPU compared to Leicester City BCU		
% think the level of anti-social behaviour has decreased or stayed the same	93	89.2%	1/6	±12.8%		(+4.5%)	93	89.2%	1/6	±12.8%		(+4.5%)
% agree that police and other local services seek people's views about ASB and crime	97	72.2%	1/6	±18.2%		(+9.5%)	97	72.2%	1/6	±18.2%		(+9.5%)
% agree that police and other local services are successfully dealing with ASB and crime	90	62.2%	3/6	±20.4%		(-1.1%)	90	62.2%	3/6	±20.4%		(-1.1%)
<b>Perceptions of Local Area</b>												
% satisfied with local area	98	91.8%	1/6	±11.1%		(+4.5%)	98	91.8%	1/6	±11.1%		(+4.5%)
% feel belong to immediate neighbourhood	97	83.5%	1/6	±15.1%		(+6.3%)	97	83.5%	1/6	±15.1%		(+6.3%)
% agree people from different backgrounds get on	94	96.8%	1/6	±7.2%		(+8.0%)	94	96.8%	1/6	±7.2%		(+8.0%)
% think people not treating each other with respect and consideration is a problem	92	23.9%	3/6	±17.8%		(-1.7%)	92	23.9%	3/6	±17.8%		(-1.7%)

### Notes

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Joint Community Based Survey Dashboard Version 4.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

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Lindsey Kirby  
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# Leicestershire Police Authority and Leicestershire County Council

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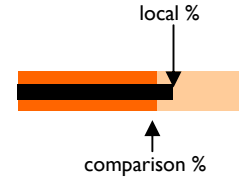
results for: **Hinckley Road LPU**

compared to: **Leicester City BCU**

### Key

● poor - significantly different to comparison

✓ good - significantly different to comparison



Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU	
<b>Perceptions of Local Public Services</b>											
% think Police doing a good job	96	80.2%	2/6	±12.0%	(+4.4%)	96	80.2%	2/6	±12.0%	(+4.4%)	
% think policing has improved / stayed the same	99	94.9%	2/6	±6.5%	(+2.2%)	99	94.9%	2/6	±6.5%	(+2.2%)	
% think Leicester City Council doing a good job	97	39.2%	6/6	±14.6%	(-6.5%)	97	39.2%	6/6	±14.6%	(-6.5%)	
% agree that Leicester City Council provides value for money	96	38.5%	5/6	±14.6%	(-3.1%)	96	38.5%	5/6	±14.6%	(-3.1%)	
% think local public services can be relied on to be there	96	70.8%	4/6	±13.6%	(-1.2%)	96	70.8%	4/6	±13.6%	(-1.2%)	
% think local public services treat you with respect and consideration	97	79.4%	6/6	±12.1%	(-4.9%)	97	79.4%	6/6	±12.1%	(-4.9%)	
% think local public services treat all types of people fairly	97	77.3%	5/6	±12.5%	(-4.8%)	97	77.3%	5/6	±12.5%	(-4.8%)	
% think local public services promote the interests of local residents	89	57.3%	5/6	±15.4%	(-5.2%)	89	57.3%	5/6	±15.4%	(-5.2%)	
% think local public services acts on the concerns of local people	96	62.5%	6/6	±14.5%	(-7.0%)	96	62.5%	6/6	±14.5%	(-7.0%)	
% feel well informed about local public services	98	71.4%	3/6	±13.4%	(+2.2%)	98	71.4%	3/6	±13.4%	(+2.2%)	
% agree that you can influence decisions	96	57.3%	4/6	±14.8%	(+1.2%)	96	57.3%	4/6	±14.8%	(+1.2%)	

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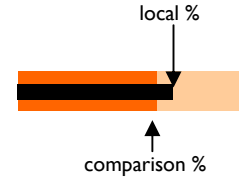
results for: **Hinckley Road LPU**

compared to: **Leicester City BCU**

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	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU	
<b>Antisocial Behaviour and Feelings of Safety</b>											
% feel safe in local area after dark	99	68.7%	5/6	±13.7%	(-1.0%)	99	68.7%	5/6	±13.7%	(-1.0%)	
% feel safe in local area during the day	99	96.0%	3/6	±5.8%	(+1.0%)	99	96.0%	3/6	±5.8%	(+1.0%)	
% think noisy neighbours or loud parties a problem	99	22.2%	5/6	±12.3%	(+6.8%)	99	22.2%	5/6	±12.3%	(+6.8%)	
% think teenagers hanging around on the streets a problem	99	38.4%	3/6	±14.4%	(-0.1%)	99	38.4%	3/6	±14.4%	(-0.1%)	
% think rubbish or litter lying around a problem	98	43.9%	4/6	±14.7%	(+0.3%)	98	43.9%	4/6	±14.7%	(+0.3%)	
% think vandalism, graffiti and other deliberate damage a problem	98	40.8%	6/6	±14.6%	(+8.8%)	98	40.8%	6/6	±14.6%	(+8.8%)	
% think people using or dealing drugs a problem	87	23.0%	2/6	±13.3%	(-5.6%)	87	23.0%	2/6	±13.3%	(-5.6%)	
% think people being drunk or rowdy in public places a problem	97	27.8%	6/6	±13.4%	(+5.4%)	97	27.8%	6/6	±13.4%	(+5.4%)	
% think abandoned or burnt out cars a problem	99	4.0%	2/6	±5.8%	(-2.3%)	99	4.0%	2/6	±5.8%	(-2.3%)	
% think people being harassed or intimidated a problem	97	19.6%	5/6	±11.8%	(+5.5%)	97	19.6%	5/6	±11.8%	(+5.5%)	
% been a victim of anti-social behaviour in the last 12 months	99	21.2%	6/6	±12.1%	(+6.2%)	99	21.2%	6/6	±12.1%	(+6.2%)	

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **Hinckley Road LPU**

compared to: **Leicester City BCU**

**Key**

● poor - significantly different to comparison

✓ good - significantly different to comparison

Question	current quarter					current year to date				
	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU
% think the level of anti-social behaviour has decreased or stayed the same	97	87.6%	2/6	±9.8%		97	87.6%	2/6	±9.8%	
% agree that police and other local services seek people's views about ASB and crime	93	61.3%	5/6	±14.8%		93	61.3%	5/6	±14.8%	
% agree that police and other local services are successfully dealing with ASB and crime	93	65.6%	2/6	±14.5%		93	65.6%	2/6	±14.5%	
<b>Perceptions of Local Area</b>										
% satisfied with local area	99	85.9%	5/6	±10.3%		99	85.9%	5/6	±10.3%	
% feel belong to immediate neighbourhood	97	66.0%	6/6	±14.1%		97	66.0%	6/6	±14.1%	
% agree people from different backgrounds get on	90	84.4%	5/6	±11.2%		90	84.4%	5/6	±11.2%	
% think people not treating each other with respect and consideration is a problem	94	35.1%	5/6	±14.5%		94	35.1%	5/6	±14.5%	

**Notes**

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- 1 full wording of each question is available in the attached metadata
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- 3 % resp. refers to the percentage of respondents
- 4 rank refers to the rank position compared to City Local Policing Units (1=Best)
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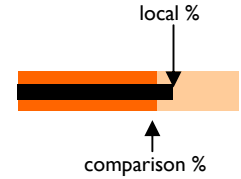
## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **Keyham Lane LPU**

compared to: **Leicester City BCU**

### Key

- poor - significantly different to comparison
- ✓ good - significantly different to comparison



Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU	
<b>Perceptions of Local Public Services</b>											
% think Police doing a good job	100	70.0%	6/6	±9.3%	(-5.8%)	100	70.0%	6/6	±9.3%	(-5.8%)	
% think policing has improved / stayed the same	101	95.0%	1/6	±4.4%	(+2.3%)	101	95.0%	1/6	±4.4%	(+2.3%)	
% think Leicester City Council doing a good job	99	45.5%	4/6	±10.1%	(-0.2%)	99	45.5%	4/6	±10.1%	(-0.2%)	
% agree that Leicester City Council provides value for money	98	40.8%	4/6	±10.1%	(-0.8%)	98	40.8%	4/6	±10.1%	(-0.8%)	
% think local public services can be relied on to be there	96	77.1%	2/6	±8.7%	(+5.0%)	96	77.1%	2/6	±8.7%	(+5.0%)	
% think local public services treat you with respect and consideration	98	84.7%	3/6	±7.4%	(+0.4%)	98	84.7%	3/6	±7.4%	(+0.4%)	
% think local public services treat all types of people fairly	97	84.5%	2/6	±7.4%	(+2.4%)	97	84.5%	2/6	±7.4%	(+2.4%)	
% think local public services promote the interests of local residents	92	56.5%	6/6	±10.5%	(-5.9%)	92	56.5%	6/6	±10.5%	(-5.9%)	
% think local public services acts on the concerns of local people	98	66.3%	5/6	±9.7%	(-3.2%)	98	66.3%	5/6	±9.7%	(-3.2%)	
% feel well informed about local public services	100	63.0%	6/6	±9.8%	(-6.2%)	100	63.0%	6/6	±9.8%	(-6.2%)	
% agree that you can influence decisions	97	52.6%	6/6	±10.3%	(-3.5%)	97	52.6%	6/6	±10.3%	(-3.5%)	

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

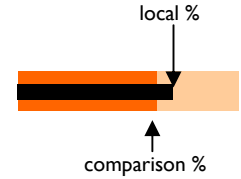
results for: **Keyham Lane LPU**

compared to: **Leicester City BCU**

### Key

● poor - significantly different to comparison

✓ good - significantly different to comparison

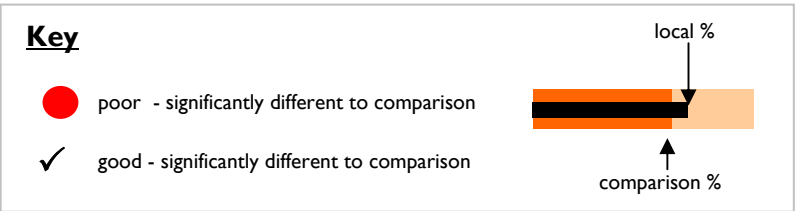


Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU	
<b>Antisocial Behaviour and Feelings of Safety</b>											
% feel safe in local area after dark	96	70.8%	4/6	±9.4%	(+1.1%)	96	70.8%	4/6	±9.4%	(+1.1%)	
% feel safe in local area during the day	101	95.0%	4/6	±4.4%	(+0.1%)	101	95.0%	4/6	±4.4%	(+0.1%)	
% think noisy neighbours or loud parties a problem	101	13.9%	3/6	±7.0%	(-1.5%)	101	13.9%	3/6	±7.0%	(-1.5%)	
% think teenagers hanging around on the streets a problem	101	45.5%	6/6	±10.0%	(+7.1%)	101	45.5%	6/6	±10.0%	(+7.1%)	
% think rubbish or litter lying around a problem	101	50.5%	6/6	±10.1%	(+6.9%)	101	50.5%	6/6	±10.1%	(+6.9%)	
% think vandalism, graffiti and other deliberate damage a problem	101	31.7%	3/6	±9.4%	(-0.4%)	101	31.7%	3/6	±9.4%	(-0.4%)	
% think people using or dealing drugs a problem	90	26.7%	3/6	±9.4%	(-1.9%)	90	26.7%	3/6	±9.4%	(-1.9%)	
% think people being drunk or rowdy in public places a problem	101	22.8%	4/6	±8.5%	(+0.3%)	101	22.8%	4/6	±8.5%	(+0.3%)	
% think abandoned or burnt out cars a problem	101	6.9%	4/6	±5.1%	(+0.6%)	101	6.9%	4/6	±5.1%	(+0.6%)	
% think people being harassed or intimidated a problem	99	12.1%	4/6	±6.6%	(-1.9%)	99	12.1%	4/6	±6.6%	(-1.9%)	
% been a victim of anti-social behaviour in the last 12 months	101	8.9%	1/6	±5.7%	(-6.1%)	101	8.9%	1/6	±5.7%	(-6.1%)	

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **Keyham Lane LPU**  
 compared to: **Leicester City BCU**



Question	current quarter					current year to date						
	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU		
% think the level of anti-social behaviour has decreased or stayed the same	99	83.8%	5/6	±7.5%		(-0.9%)	99	83.8%	5/6	±7.5%		(-0.9%)
% agree that police and other local services seek people's views about ASB and crime	94	62.8%	3/6	±10.1%		(+0.1%)	94	62.8%	3/6	±10.1%		(+0.1%)
% agree that police and other local services are successfully dealing with ASB and crime	91	65.9%	1/6	±10.1%		(+2.6%)	91	65.9%	1/6	±10.1%		(+2.6%)
<b>Perceptions of Local Area</b>												
% satisfied with local area	101	88.1%	3/6	±6.5%		(+0.8%)	101	88.1%	3/6	±6.5%		(+0.8%)
% feel belong to immediate neighbourhood	99	80.8%	2/6	±8.0%		(+3.6%)	99	80.8%	2/6	±8.0%		(+3.6%)
% agree people from different backgrounds get on	94	93.6%	2/6	±5.1%		(+4.9%)	94	93.6%	2/6	±5.1%		(+4.9%)
% think people not treating each other with respect and consideration is a problem	94	17.0%	1/6	±7.9%		(-8.6%)	94	17.0%	1/6	±7.9%		(-8.6%)

### Notes

- \* contains data for 2011/12 Quarter 1 and Quarter 2
- 1 full wording of each question is available in the attached metadata
- 2 total resp. refers to the total number of individuals responding to the question
- 3 % resp. refers to the percentage of respondents
- 4 rank refers to the rank position compared to City Local Policing Units (1=Best)
- 5 % conf (±) refers to the margin of error that has been calculated for each result at the 95% level of confidence.

Joint Community Based Survey Dashboard Version 4.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

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# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

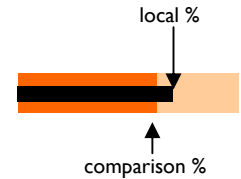
results for: **Spinney Hill Park LPU**

compared to: **Leicester City BCU**

### Key

● poor - significantly different to comparison

✓ good - significantly different to comparison



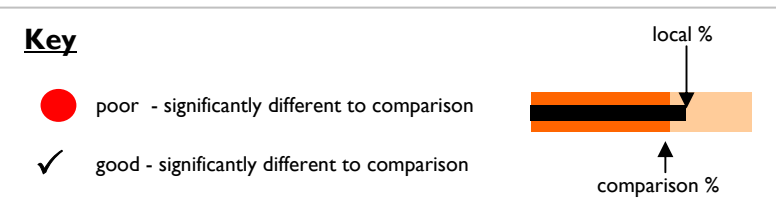
Question	current quarter					current year to date						
	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU		
<b>Perceptions of Local Public Services</b>												
% think Police doing a good job	101	72.3%	5/6	±10.0%		(-3.5%)	101	72.3%	5/6	±10.0%		(-3.5%)
% think policing has improved / stayed the same	102	94.1%	3/6	±5.2%		(+1.3%)	102	94.1%	3/6	±5.2%		(+1.3%)
% think Leicester City Council doing a good job	102	47.1%	2/6	±11.0%		(+1.4%)	102	47.1%	2/6	±11.0%		(+1.4%)
% agree that Leicester City Council provides value for money	100	50.0%	2/6	±11.2%		(+8.4%)	100	50.0%	2/6	±11.2%		(+8.4%)
% think local public services can be relied on to be there	101	71.3%	3/6	±10.1%		(-0.8%)	101	71.3%	3/6	±10.1%		(-0.8%)
% think local public services treat you with respect and consideration	101	83.2%	4/6	±8.3%		(-1.1%)	101	83.2%	4/6	±8.3%		(-1.1%)
% think local public services treat all types of people fairly	96	85.4%	1/6	±8.0%		(+3.3%)	96	85.4%	1/6	±8.0%		(+3.3%)
% think local public services promote the interests of local residents	94	63.8%	3/6	±11.1%		(+1.4%)	94	63.8%	3/6	±11.1%		(+1.4%)
% think local public services acts on the concerns of local people	94	74.5%	2/6	±10.0%		(+4.9%)	94	74.5%	2/6	±10.0%		(+4.9%)
% feel well informed about local public services	101	68.3%	5/6	±10.3%		(-0.9%)	101	68.3%	5/6	±10.3%		(-0.9%)
% agree that you can influence decisions	94	58.5%	2/6	±11.4%		(+2.4%)	94	58.5%	2/6	±11.4%		(+2.4%)

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **Spinney Hill Park LPU**

compared to: **Leicester City BCU**



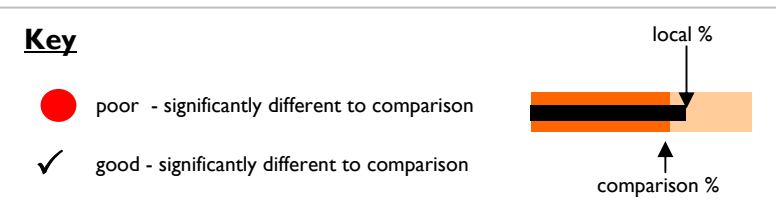
Question	current quarter					current year to date						
	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU		
<b>Antisocial Behaviour and Feelings of Safety</b>												
% feel safe in local area after dark	98	72.4%	3/6	±10.1%		(+2.7%)	98	72.4%	3/6	±10.1%		(+2.7%)
% feel safe in local area during the day	101	97.0%	2/6	±3.8%		(+2.1%)	101	97.0%	2/6	±3.8%		(+2.1%)
% think noisy neighbours or loud parties a problem	102	10.8%	1/6	±6.9%		(-4.6%)	102	10.8%	1/6	±6.9%		(-4.6%)
% think teenagers hanging around on the streets a problem	100	31.0%	2/6	±10.3%		(-7.5%)	100	31.0%	2/6	±10.3%		(-7.5%)
% think rubbish or litter lying around a problem	102	45.1%	5/6	±11.0%		(+1.5%)	102	45.1%	5/6	±11.0%		(+1.5%)
% think vandalism, graffiti and other deliberate damage a problem	102	24.5%	1/6	±9.5%		(-7.5%)	102	24.5%	1/6	±9.5%		(-7.5%)
% think people using or dealing drugs a problem	83	33.7%	6/6	±11.6%		(+5.2%)	83	33.7%	6/6	±11.6%		(+5.2%)
% think people being drunk or rowdy in public places a problem	102	21.6%	2/6	±9.1%		(-0.9%)	102	21.6%	2/6	±9.1%		(-0.9%)
% think abandoned or burnt out cars a problem	101	5.9%	3/6	±5.3%		(-0.4%)	101	5.9%	3/6	±5.3%		(-0.4%)
% think people being harassed or intimidated a problem	99	11.1%	3/6	±7.1%		(-3.0%)	99	11.1%	3/6	±7.1%		(-3.0%)
% been a victim of anti-social behaviour in the last 12 months	102	10.8%	2/6	±6.9%		(-4.2%)	102	10.8%	2/6	±6.9%		(-4.2%)

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

results for: **Spinney Hill Park LPU**

compared to: **Leicester City BCU**



Question	current quarter					current year to date						
	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU		
% think the level of anti-social behaviour has decreased or stayed the same	102	81.4%	6/6	±8.6%		(-3.3%)	102	81.4%	6/6	±8.6%		(-3.3%)
% agree that police and other local services seek people's views about ASB and crime	96	59.4%	6/6	±11.2%		(-11.2%)	96	59.4%	6/6	±11.2%		(-11.2%)
% agree that police and other local services are successfully dealing with ASB and crime	95	62.1%	4/6	±11.1%		(-11.1%)	95	62.1%	4/6	±11.1%		(-11.1%)
<b>Perceptions of Local Area</b>												
% satisfied with local area	102	89.2%	2/6	±6.9%		(+1.9%)	102	89.2%	2/6	±6.9%		(+1.9%)
% feel belong to immediate neighbourhood	101	78.2%	4/6	±9.2%		(+1.0%)	101	78.2%	4/6	±9.2%		(+1.0%)
% agree people from different backgrounds get on	101	90.1%	3/6	±6.6%		(+1.3%)	101	90.1%	3/6	±6.6%		(+1.3%)
% think people not treating each other with respect and consideration is a problem	96	18.8%	2/6	±8.9%		(-6.9%)	96	18.8%	2/6	±8.9%		(-6.9%)

### Notes

- \* contains data for 2011/12 Quarter 1 and Quarter 2
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- 4 rank refers to the rank position compared to City Local Policing Units (1=Best)
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Joint Community Based Survey Dashboard Version 4.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

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 Threat Assessment Unit  
 Leicestershire Constabulary  
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# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

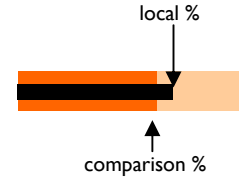
results for: **Welford Road LPU**

compared to: **Leicester City BCU**

### Key

● poor - significantly different to comparison

✓ good - significantly different to comparison



Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	
<b>Perceptions of Local Public Services</b>											
% think Police doing a good job	99	75.8%	4/6	±11.0%	(-0.0%)	99	75.8%	4/6	±11.0%	(-0.0%)	
% think policing has improved / stayed the same	99	89.9%	5/6	±7.7%	(-2.9%)	99	89.9%	5/6	±7.7%	(-2.9%)	
% think Leicester City Council doing a good job	98	45.9%	3/6	±12.8%	(+0.3%)	98	45.9%	3/6	±12.8%	(+0.3%)	
% agree that Leicester City Council provides value for money	95	41.1%	3/6	±12.9%	(-0.6%)	95	41.1%	3/6	±12.9%	(-0.6%)	
% think local public services can be relied on to be there	96	68.8%	5/6	±12.0%	(-3.3%)	96	68.8%	5/6	±12.0%	(-3.3%)	
% think local public services treat you with respect and consideration	97	81.4%	5/6	±10.1%	(-2.8%)	97	81.4%	5/6	±10.1%	(-2.8%)	
% think local public services treat all types of people fairly	91	78.0%	4/6	±11.1%	(-4.1%)	91	78.0%	4/6	±11.1%	(-4.1%)	
% think local public services promote the interests of local residents	93	60.2%	4/6	±12.9%	(-2.2%)	93	60.2%	4/6	±12.9%	(-2.2%)	
% think local public services acts on the concerns of local people	95	67.4%	4/6	±12.3%	(-2.2%)	95	67.4%	4/6	±12.3%	(-2.2%)	
% feel well informed about local public services	98	73.5%	2/6	±11.4%	(+4.2%)	98	73.5%	2/6	±11.4%	(+4.2%)	
% agree that you can influence decisions	95	54.7%	5/6	±13.0%	(-1.4%)	95	54.7%	5/6	±13.0%	(-1.4%)	

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

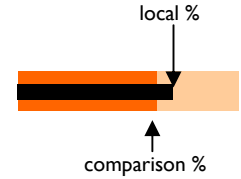
results for: **Welford Road LPU**

compared to: **Leicester City BCU**

### Key

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✓ good - significantly different to comparison



Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	
<b>Antisocial Behaviour and Feelings of Safety</b>											
% feel safe in local area after dark	98	77.6%	2/6	±10.7%	(+7.8%)	98	77.6%	2/6	±10.7%	(+7.8%)	
% feel safe in local area during the day	99	92.9%	5/6	±6.6%	(-2.0%)	99	92.9%	5/6	±6.6%	(-2.0%)	
% think noisy neighbours or loud parties a problem	99	18.2%	4/6	±9.9%	(+2.8%)	99	18.2%	4/6	±9.9%	(+2.8%)	
% think teenagers hanging around on the streets a problem	99	41.4%	4/6	±12.6%	(+3.0%)	99	41.4%	4/6	±12.6%	(+3.0%)	
% think rubbish or litter lying around a problem	99	34.3%	1/6	±12.2%	(-9.2%)	99	34.3%	1/6	±12.2%	(-9.2%)	
% think vandalism, graffiti and other deliberate damage a problem	99	34.3%	4/6	±12.2%	(+2.3%)	99	34.3%	4/6	±12.2%	(+2.3%)	
% think people using or dealing drugs a problem	81	27.2%	4/6	±12.6%	(-1.4%)	81	27.2%	4/6	±12.6%	(-1.4%)	
% think people being drunk or rowdy in public places a problem	98	22.4%	3/6	±10.7%	(+0.0%)	98	22.4%	3/6	±10.7%	(+0.0%)	
% think abandoned or burnt out cars a problem	99	9.1%	6/6	±7.4%	(+2.7%)	99	9.1%	6/6	±7.4%	(+2.7%)	
% think people being harassed or intimidated a problem	93	10.8%	2/6	±8.2%	(-3.3%)	93	10.8%	2/6	±8.2%	(-3.3%)	
% been a victim of anti-social behaviour in the last 12 months	99	18.2%	4/6	±9.9%	(+3.2%)	99	18.2%	4/6	±9.9%	(+3.2%)	

# Leicestershire Police Authority and Leicestershire County Council

## Joint Community Based Survey : 2011/12 Quarter 2\*

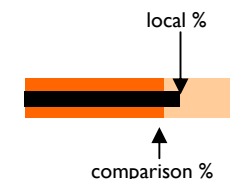
results for: **Welford Road LPU**

compared to: **Leicester City BCU**

### Key

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Question	current quarter					current year to date					
	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	
% think the level of anti-social behaviour has decreased or stayed the same	99	85.9%	3/6	±8.9%		99	85.9%	3/6	±8.9%		
% agree that police and other local services seek people's views about ASB and crime	97	64.9%	2/6	±12.3%		97	64.9%	2/6	±12.3%		
% agree that police and other local services are successfully dealing with ASB and crime	96	61.5%	6/6	±12.7%		96	61.5%	6/6	±12.7%		
<b>Perceptions of Local Area</b>											
% satisfied with local area	99	87.9%	4/6	±8.4%		99	87.9%	4/6	±8.4%		
% feel belong to immediate neighbourhood	97	79.4%	3/6	±10.5%		97	79.4%	3/6	±10.5%		
% agree people from different backgrounds get on	89	87.6%	4/6	±8.9%		89	87.6%	4/6	±8.9%		
% think people not treating each other with respect and consideration is a problem	96	28.1%	4/6	±11.7%		96	28.1%	4/6	±11.7%		

### Notes

\* contains data for 2011/12 Quarter 1 and Quarter 2

1 full wording of each question is available in the attached metadata

2 total resp. refers to the total number of individuals responding to the question

3 % resp. refers to the percentage of respondents

4 rank refers to the rank position compared to City Local Policing Units (1=Best)

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Joint Community Based Survey Dashboard Version 4.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

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## Community Based Survey Metadata

### Perceptions of Local Public Services

Q.	Good	Description	Full Question	Response	Exclusion	Source
Q17a	High	% think Police doing a good job	Taking everything into account, how good a job do you think the following local public services are doing in this area. Firstly, Leicestershire Police.	Excellent / Good	Don't know	PA & LCC
Q19	High	% think policing has improved / stayed the same	Thinking about policing specifically, in your opinion has the policing service in your area changed over the last 12 months?	Improved / Stayed the same		PA
Q17b	High	% think Leicestershire County Council doing a good job	And how good a job do you think <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, <b>Leicester City Council</b> or Rutland County	Excellent / Good	Don't know	PA & LCC
Q20	High	% agree that Leicestershire County Council provides value for money	To what extent do you agree or disagree that <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, <b>Leicester City Council</b>	Strongly agree / Tend to agree	Don't know	LCC
Q14a	High	% think local public services can be relied on to be there	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA
Q14b	High	% think local public services treat you with respect and consideration	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14c	High	% think local public services treat all types of people fairly	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14d	High	% think local public services promote the interests of local residents	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC

Q14e	High	% think local public services acts on the concerns of local people	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would	Strongly agree / Tend to agree	Don't know	PA & LCC
Q15	High	% feel well informed about local public services	Overall how well informed do you feel about local public services?	Very well informed / Fairly well informed	Don't know	LCC
Q16a	High	% agree that you can influence decisions	Do you agree or disagree that you can influence decisions affecting your local area?	Definitely agree/ Tend to agree	Don't know	PA

### **Antisocial Behaviour and Feelings of Safety**

Q8	High	% feel safe in local area after dark	How safe or unsafe do you feel when outside in your local area <b>after dark</b> ? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q9	High	% feel safe in local area during the day	How safe or unsafe do you feel when outside in your local area <b>during the day</b> ? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q10a1	Low	% think noisy neighbours or loud parties a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a2	Low	% think teenagers hanging around on the streets a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a3	Low	% think rubbish or litter lying around a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a4	Low	% think vandalism, graffiti and other deliberate damage a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC

Q10a5	Low	% think people using or dealing drugs a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a6	Low	% think people being drunk or rowdy in public places a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a7	Low	% think abandoned or burnt out cars a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a8	Low	% think people being harassed or intimidated a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10b	Low	% been a victim of anti-social behaviour in the last 12 months	Have you been a victim of anti social behaviour in the last 12 months?	Yes		LCC
Q11a	High	% think the level of anti-social behaviour has decreased or stayed the same	In your opinion do you think the level of antisocial behaviour in your local area has increased, decreased or stayed the same, over the last 12 months?	Decreased/ Stayed the same	Don't know	LCC
Q12	High	% agree that police and other local services seek people's views about ASB and crime	So, how much would you agree or disagree that the police and other local public services <b>seek people's views</b> about these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC
Q13	High	% agree that police and other local services are successfully dealing with ASB and crime	And how much would you agree or disagree that the police and other local public services <b>are successfully dealing with</b> these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC

## Perceptions of Local Area

Q4	High	% satisfied with local area	Overall, how satisfied or dissatisfied are you with your local area as a place to live?	Very satisfied/ Fairly satisfied		LCC
Q5	High	% feel belong to immediate neighbourhood	How strongly do you feel you belong to your <b>immediate neighbourhood?</b>	Very strongly/ Fairly strongly	Don't know	LCC
Q6	High	% agree people from different backgrounds get on	To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?	Definitely agree/ Tend to agree	Don't know / Too few people in local area/ All the same background	LCC
Q7a	Low	% think people not treating each other with respect and consideration is a problem	In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?	A very big problem / Fairly big problem	No opinion	LCC