














Joint Community Based Survey : 2011/12 Quarter 3

Key


significantly different to comparison { poor ● **bullet chart** good ✓ 












thin **black** bar : local % thick **orange** bar : comparison %

significant increase over time ▲ significant decrease over time ▼


Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Beaumont Leys LPU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicester City BCU									
Perceptions of Local Public Services														
% think Police doing a good job	148	77.0%	3/6	±8.0%		(+2.7)	49	71.4%	4/6	99	79.8%	3/6	(-8.4)	
% think policing has improved / stayed the same	150	90.0%	5/6	±5.7%		(-1.6)	50	88.0%	5/6	100	91.0%	4/6	(-3.0)	
% think Leicester City Council doing a good job	146	42.5%	5/6	±9.5%		(-1.6)	50	40.0%	5/6	96	43.8%	5/6	(-3.8)	
% agree that Leicester City Council provides value for money	143	37.8%	6/6	±9.4%		(-5.5)	49	49.0%	2/6	94	31.9%	6/6	(+17.1)	
% think local public services can be relied on to be there	148	69.6%	6/6	±8.8%		(-4.7)	48	75.0%	5/6	100	67.0%	6/6	(+8.0)	
% think local public services treat you with respect and consideration	147	87.1%	2/6	±6.4%		(+2.2)	50	86.0%	3/6	97	87.6%	2/6	(-1.6)	
% think local public services treat all types of people fairly	142	83.8%	3/6	±7.2%		(+0.6)	45	84.4%	5/6	97	83.5%	3/6	(+0.9)	
% think local public services promote the interests of local residents	138	68.8%	2/6	±9.2%		(+4.3)	46	65.2%	4/6	92	70.7%	2/6	(-5.4)	
% think local public services acts on the concerns of local people	142	73.2%	3/6	±8.6%		(+2.2)	48	75.0%	3/6	94	72.3%	3/6	(+2.7)	
% feel well informed about local public services	149	73.8%	3/6	±8.4%		(+3.3)	50	82.0%	1/6	99	69.7%	4/6	(+12.3)	
% agree that you can influence decisions	142	55.6%	4/6	±9.7%		(+0.3)	47	51.1%	4/6	95	57.9%	3/6	(-6.8)	





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Key	significantly different to comparison	poor ●	bullet chart 	thin black bar : local %	thick orange bar : comparison %	significant increase over time ▲
		good ✓				significant decrease over time ▼





Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Beaumont Leys LPU compared to Leicester City BCU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
Antisocial Behaviour and Feelings of Safety														
% feel safe in local area after dark	142	59.2%	6/6	±9.6%		(-11.9)	45	66.7%	6/6	97	55.7%	6/6	(+11.0)	
% feel safe in local area during the day	148	92.6%	6/6	±5.0%		(-2.7)	50	94.0%	5/6	98	91.8%	6/6	(+2.2)	
% think noisy neighbours or loud parties a problem	149	14.1%	2/6	±6.6%		(-1.3)	49	16.3%	4/6	100	13.0%	2/6	(+3.3)	
% think teenagers hanging around on the streets a problem	149	39.6%	5/6	±9.3%		(+0.6)	50	36.0%	4/6	99	41.4%	4/6	(-5.4)	
% think rubbish or litter lying around a problem	150	42.7%	3/6	±9.4%		(-0.5)	50	44.0%	3/6	100	42.0%	3/6	(+2.0)	
% think vandalism, graffiti and other deliberate damage a problem	150	36.0%	5/6	±9.1%		(+3.2)	50	36.0%	4/6	100	36.0%	5/6	(+0.0)	
% think people using or dealing drugs a problem	137	33.6%	6/6	±9.4%		(+5.1)	44	34.1%	5/6	93	33.3%	5/6	(+0.8)	
% think people being drunk or rowdy in public places a problem	149	16.1%	1/6	±7.0%		(-6.0)	49	12.2%	2/6	100	18.0%	1/6	(-5.8)	
% think abandoned or burnt out cars a problem	150	5.3%	3/6	±4.3%		(-0.5)	50	2.0%	1/6	100	7.0%	5/6	(-5.0)	
% think people being harassed or intimidated a problem	146	17.8%	5/6	±7.4%		(+3.4)	49	10.2%	1/6	97	21.6%	6/6	(-11.4)	
% been a victim of anti-social behaviour in the last 12 months	150	18.7%	3/6	±7.4%		(+3.5)	50	14.0%	3/6	100	21.0%	5/6	(-7.0)	

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Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Beaumont Leys LPU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicester City BCU									
% think the level of anti-social behaviour has decreased or stayed the same	140	85.0%	4/6	±7.0%		(+1.6)	44	84.1%	2/6	96	85.4%	4/6	(-1.3)	
% agree that police and other local services seek people's views about ASB and crime	145	63.4%	3/6	±9.3%		(-0.1)	48	66.7%	2/6	97	61.9%	4/6	(+4.8)	
% agree that police and other local services are successfully dealing with ASB and crime	147	59.9%	5/6	±9.4%		(-3.7)	50	56.0%	5/6	97	61.9%	5/6	(-5.9)	

Perceptions of Local Area

% satisfied with local area	150	82.7%	6/6	±7.2%		(-5.2)	50	82.0%	6/6	100	83.0%	6/6	(-1.0)
% feel belong to immediate neighbourhood	147	71.4%	5/6	±8.7%		(-5.3)	49	65.3%	5/6	98	74.5%	5/6	(-9.2)
% agree people from different backgrounds get on	140	82.9%	6/6	±7.4%		(-5.5)	49	85.7%	4/6	91	81.3%	6/6	(+4.4)
% think people not treating each other with respect and consideration is a problem	148	35.1%	6/6	±9.1%		(+9.3)	50	32.0%	6/6	98	36.7%	6/6	(-4.7)

Notes

- * contains data for 2011/12 Quarter 1 and Quarter 2
- 1 full wording of each question is available in the attached metadata
- 2 total resp. refers to the total number of individuals responding to the question
- 3 % resp. refers to the percentage of respondents
- 4 rank refers to the rank position compared to City Local Policing Units (1=Best)
- 5 % conf (±) refers to the margin of error that has been calculated for each result at the 95% level of confidence.

Joint Community Based Survey Dashboard Version 7.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

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Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	City Centre LPU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicester City BCU									
Perceptions of Local Public Services														
% think Police doing a good job	144	88.2%	1/6	±10.7%		(+13.8)	49	83.7%	1/6	95	90.5%	1/6	(-6.9)	
% think policing has improved / stayed the same	147	86.4%	6/6	±11.3%		(-5.2)	49	83.7%	6/6	98	87.8%	6/6	(-4.1)	
% think Leicester City Council doing a good job	144	52.8%	1/6	±16.6%		(+8.7)	49	40.8%	4/6	95	58.9%	1/6	(-18.1)	
% agree that Leicester City Council provides value for money	142	50.0%	1/6	±16.8%		(+6.8)	48	45.8%	4/6	94	52.1%	1/6	(-6.3)	
% think local public services can be relied on to be there	143	79.7%	2/6	±13.4%		(+5.4)	48	77.1%	4/6	95	81.1%	1/6	(-4.0)	
% think local public services treat you with respect and consideration	143	93.0%	1/6	±8.5%		(+8.1)	49	93.9%	1/6	94	92.6%	1/6	(+1.3)	
% think local public services treat all types of people fairly	125	79.2%	6/6	±14.5%		(-4.1)	39	87.2%	3/6	86	75.6%	6/6	(+11.6)	
% think local public services promote the interests of local residents	134	70.1%	1/6	±15.8%		(+5.6)	42	66.7%	3/6	92	71.7%	1/6	(-5.1)	
% think local public services acts on the concerns of local people	138	79.7%	1/6	±13.7%		(+8.6)	46	84.8%	1/6	92	77.2%	1/6	(+7.6)	
% feel well informed about local public services	146	79.5%	1/6	±13.4%		(+9.0)	49	75.5%	3/6	97	81.4%	1/6	(-5.9)	
% agree that you can influence decisions	140	60.7%	1/6	±16.5%		(+5.3)	48	64.6%	2/6	92	58.7%	1/6	(+5.9)	

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Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	City Centre LPU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicester City BCU									

Antisocial Behaviour and Feelings of Safety

% feel safe in local area after dark	138	83.3%	1/6	±12.7%		(+12.2)	43	88.4%	1/6	95	81.1%	1/6	(+7.3)
% feel safe in local area during the day	145	100.0%	1/6	±0.0%	✓	(+4.7)	48	100.0%	1/6	97	100.0%	1/6	(+0.0)
% think noisy neighbours or loud parties a problem	146	26.0%	6/6	±14.5%		(+10.6)	49	28.6%	6/6	97	24.7%	6/6	(+3.8)
% think teenagers hanging around on the streets a problem	146	21.9%	1/6	±13.7%		(-17.1)	48	29.2%	1/6	98	18.4%	1/6	(+10.8)
% think rubbish or litter lying around a problem	147	38.8%	2/6	±16.1%		(-4.4)	49	40.8%	2/6	98	37.8%	2/6	(+3.1)
% think vandalism, graffiti and other deliberate damage a problem	146	26.0%	2/6	±14.5%		(-6.8)	49	28.6%	2/6	97	24.7%	2/6	(+3.8)
% think people using or dealing drugs a problem	128	15.6%	1/6	±12.8%		(-12.8)	45	11.1%	1/6	83	18.1%	1/6	(-7.0)
% think people being drunk or rowdy in public places a problem	146	30.1%	6/6	±15.2%		(+8.0)	48	35.4%	6/6	98	27.6%	5/6	(+7.9)
% think abandoned or burnt out cars a problem	146	3.4%	2/6	±6.0%		(-2.4)	49	8.2%	6/6	97	1.0%	1/6	(+7.1)
% think people being harassed or intimidated a problem	142	8.5%	1/6	±9.3%		(-6.0)	48	12.5%	3/6	94	6.4%	1/6	(+6.1)
% been a victim of anti-social behaviour in the last 12 months	147	19.0%	4/6	±12.9%		(+3.8)	49	26.5%	6/6	98	15.3%	3/6	(+11.2)

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Question	current year to date (2011/12 : Q1 to Q3)					current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	City Centre LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
% think the level of anti-social behaviour has decreased or stayed the same	142	85.9%	2/6	±11.7%		(+2.5)	49	79.6%	5/6	93	89.2%	1/6	(-9.7)
% agree that police and other local services seek people's views about ASB and crime	144	70.1%	1/6	±15.2%		(+6.6)	47	66.0%	3/6	97	72.2%	1/6	(-6.2)
% agree that police and other local services are successfully dealing with ASB and crime	138	60.9%	4/6	±16.6%		(-2.7)	48	58.3%	3/6	90	62.2%	3/6	(-3.9)

Perceptions of Local Area

% satisfied with local area	147	91.8%	1/6	±9.0%		(+4.0)	49	91.8%	4/6	98	91.8%	1/6	(+0.0)
% feel belong to immediate neighbourhood	145	82.1%	1/6	±12.7%		(+5.3)	48	79.2%	3/6	97	83.5%	1/6	(-4.3)
% agree people from different backgrounds get on	143	95.8%	1/6	±6.7%		(+7.5)	49	93.9%	1/6	94	96.8%	1/6	(-2.9)
% think people not treating each other with respect and consideration is a problem	140	20.7%	2/6	±13.7%		(-5.1)	48	14.6%	1/6	92	23.9%	3/6	(-9.3)

Notes

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Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Hinckley Road LPU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicester City BCU									
Perceptions of Local Public Services														
% think Police doing a good job	145	77.9%	2/6	±10.1%		(+3.6)	49	73.5%	3/6	96	80.2%	2/6	(-6.7)	
% think policing has improved / stayed the same	149	93.3%	2/6	±6.0%		(+1.7)	50	90.0%	2/6	99	94.9%	2/6	(-4.9)	
% think Leicester City Council doing a good job	147	40.1%	6/6	±11.9%		(-3.9)	50	42.0%	2/6	97	39.2%	6/6	(+2.8)	
% agree that Leicester City Council provides value for money	146	41.1%	4/6	±12.0%		(-2.1)	50	46.0%	3/6	96	38.5%	5/6	(+7.5)	
% think local public services can be relied on to be there	145	73.1%	3/6	±10.8%		(-1.2)	49	77.6%	3/6	96	70.8%	4/6	(+6.7)	
% think local public services treat you with respect and consideration	145	81.4%	5/6	±9.5%		(-3.5)	48	85.4%	4/6	97	79.4%	6/6	(+6.0)	
% think local public services treat all types of people fairly	144	80.6%	4/6	±9.7%		(-2.7)	47	87.2%	1/6	97	77.3%	5/6	(+9.9)	
% think local public services promote the interests of local residents	131	59.5%	5/6	±12.6%		(-5.0)	42	64.3%	5/6	89	57.3%	5/6	(+7.0)	
% think local public services acts on the concerns of local people	142	65.5%	6/6	±11.7%		(-5.6)	46	71.7%	5/6	96	62.5%	6/6	(+9.2)	
% feel well informed about local public services	146	74.7%	2/6	±10.6%		(+4.2)	48	81.3%	2/6	98	71.4%	3/6	(+9.8)	
% agree that you can influence decisions	141	53.9%	5/6	±12.3%		(-1.5)	45	46.7%	5/6	96	57.3%	4/6	(-10.6)	








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	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
Antisocial Behaviour and Feelings of Safety														
% feel safe in local area after dark	144	70.1%	4/6	±11.2%		(-0.9)	45	73.3%	4/6	99	68.7%	5/6	(+4.6)	
% feel safe in local area during the day	149	94.0%	5/6	±5.7%		(-1.4)	50	90.0%	6/6	99	96.0%	3/6	(-6.0)	
% think noisy neighbours or loud parties a problem	149	19.5%	5/6	±9.5%		(+4.0)	50	14.0%	2/6	99	22.2%	5/6	(-8.2)	
% think teenagers hanging around on the streets a problem	148	37.2%	3/6	±11.7%		(-1.9)	49	34.7%	3/6	99	38.4%	3/6	(-3.7)	
% think rubbish or litter lying around a problem	148	45.3%	5/6	±12.0%		(+2.1)	50	48.0%	6/6	98	43.9%	4/6	(+4.1)	
% think vandalism, graffiti and other deliberate damage a problem	147	41.5%	6/6	±11.9%		(+8.7)	49	42.9%	6/6	98	40.8%	6/6	(+2.0)	
% think people using or dealing drugs a problem	126	23.0%	3/6	±11.0%		(-5.4)	39	23.1%	3/6	87	23.0%	2/6	(+0.1)	
% think people being drunk or rowdy in public places a problem	145	24.1%	4/6	±10.4%		(+2.0)	48	16.7%	3/6	97	27.8%	6/6	(-11.2)	
% think abandoned or burnt out cars a problem	149	3.4%	1/6	±4.3%		(-2.5)	50	2.0%	1/6	99	4.0%	2/6	(-2.0)	
% think people being harassed or intimidated a problem	145	17.9%	6/6	±9.4%		(+3.5)	48	14.6%	4/6	97	19.6%	5/6	(-5.0)	
% been a victim of anti-social behaviour in the last 12 months	149	22.8%	6/6	±10.1%		(+7.6)	50	26.0%	5/6	99	21.2%	6/6	(+4.8)	

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	total resp	% resp	rank	% conf	Hinckley Road LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
% think the level of anti-social behaviour has decreased or stayed the same	146	85.6%	3/6	±8.5%		(+2.2)	49	81.6%	4/6	97	87.6%	2/6	(-6.0)
% agree that police and other local services seek people's views about ASB and crime	141	62.4%	4/6	±12.0%		(-1.1)	48	64.6%	4/6	93	61.3%	5/6	(+3.3)
% agree that police and other local services are successfully dealing with ASB and crime	138	63.0%	2/6	±12.1%		(-0.6)	45	57.8%	4/6	93	65.6%	2/6	(-7.8)
Perceptions of Local Area													
% satisfied with local area	149	88.6%	4/6	±7.7%		(+0.7)	50	94.0%	1/6	99	85.9%	5/6	(+8.1)
% feel belong to immediate neighbourhood	146	65.8%	6/6	±11.5%		(-11.0)	49	65.3%	5/6	97	66.0%	6/6	(-0.7)
% agree people from different backgrounds get on	138	84.1%	5/6	±9.2%		(-4.3)	48	83.3%	5/6	90	84.4%	5/6	(-1.1)
% think people not treating each other with respect and consideration is a problem	140	32.9%	5/6	±11.7%		(+7.1)	46	28.3%	5/6	94	35.1%	5/6	(-6.8)

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Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
Perceptions of Local Public Services														
% think Police doing a good job	150	71.3%	5/6	±7.5%		(-3.0)	50	74.0%	2/6	100	70.0%	6/6	(+4.0)	
% think policing has improved / stayed the same	151	93.4%	1/6	±4.1%		(+1.8)	50	90.0%	2/6	101	95.0%	1/6	(-5.0)	
% think Leicester City Council doing a good job	149	44.3%	3/6	±8.2%		(+0.2)	50	42.0%	3/6	99	45.5%	4/6	(-3.5)	
% agree that Leicester City Council provides value for money	147	44.9%	3/6	±8.3%		(+1.7)	49	53.1%	1/6	98	40.8%	4/6	(+12.2)	
% think local public services can be relied on to be there	145	80.0%	1/6	±6.7%		(+5.7)	49	85.7%	1/6	96	77.1%	2/6	(+8.6)	
% think local public services treat you with respect and consideration	148	86.5%	3/6	±5.7%		(+1.6)	50	90.0%	2/6	98	84.7%	3/6	(+5.3)	
% think local public services treat all types of people fairly	145	84.8%	2/6	±6.0%		(+1.6)	48	85.4%	4/6	97	84.5%	2/6	(+0.9)	
% think local public services promote the interests of local residents	139	62.6%	4/6	±8.3%		(-1.9)	47	74.5%	2/6	92	56.5%	6/6	(+17.9)	
% think local public services acts on the concerns of local people	146	69.9%	4/6	±7.7%		(-1.2)	48	77.1%	2/6	98	66.3%	5/6	(+10.8)	
% feel well informed about local public services	150	64.0%	6/6	±7.9%		(-6.5)	50	66.0%	6/6	100	63.0%	6/6	(+3.0)	
% agree that you can influence decisions	143	56.6%	2/6	±8.4%		(+1.3)	46	65.2%	1/6	97	52.6%	6/6	(+12.6)	

Joint Community Based Survey : 2011/12 Quarter 3


Key	significantly different to comparison	poor ●	bullet chart 	thin black bar : local %	thick orange bar : comparison %	significant increase over time ▲
		good ✓				significant decrease over time ▼

Question	current year to date (2011/12 : Q1 to Q3)					current quarter Q3			previous quarter Q2*			change Q3 to Q2
	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank

Antisocial Behaviour and Feelings of Safety

% feel safe in local area after dark	143	69.9%	5/6	±7.8%		(-1.2)	47	68.1%	5/6	96	70.8%	4/6	(-2.7)
% feel safe in local area during the day	150	96.0%	3/6	±3.2%		(+0.7)	49	98.0%	3/6	101	95.0%	4/6	(+2.9)
% think noisy neighbours or loud parties a problem	151	14.6%	3/6	±5.8%		(-0.9)	50	16.0%	3/6	101	13.9%	3/6	(+2.1)
% think teenagers hanging around on the streets a problem	151	47.7%	6/6	±8.2%		(+8.6)	50	52.0%	6/6	101	45.5%	6/6	(+6.5)
% think rubbish or litter lying around a problem	151	48.3%	6/6	±8.2%		(+5.2)	50	44.0%	4/6	101	50.5%	6/6	(-6.5)
% think vandalism, graffiti and other deliberate damage a problem	150	34.0%	4/6	±7.8%		(+1.2)	49	38.8%	5/6	101	31.7%	3/6	(+7.1)
% think people using or dealing drugs a problem	135	31.1%	4/6	±8.1%		(+2.7)	45	40.0%	6/6	90	26.7%	3/6	(+13.3)
% think people being drunk or rowdy in public places a problem	150	26.0%	5/6	±7.3%		(+3.9)	49	32.7%	5/6	101	22.8%	4/6	(+9.9)
% think abandoned or burnt out cars a problem	150	6.0%	4/6	±3.9%		(+0.2)	49	4.1%	3/6	101	6.9%	4/6	(-2.8)
% think people being harassed or intimidated a problem	148	14.9%	4/6	±5.9%		(+0.4)	49	20.4%	6/6	99	12.1%	4/6	(+8.3)
% been a victim of anti-social behaviour in the last 12 months	151	9.9%	2/6	±4.9%		(-5.3)	50	12.0%	2/6	101	8.9%	1/6	(+3.1)

Joint Community Based Survey : 2011/12 Quarter 3

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		good ✓			

Question	current year to date (2011/12 : Q1 to Q3)					current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Keyham Lane LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
% think the level of anti-social behaviour has decreased or stayed the same	149	79.2%	6/6	±6.7%		(-4.2)	50	70.0%	6/6	99	83.8%	5/6	(-13.8)
% agree that police and other local services seek people's views about ASB and crime	139	66.2%	2/6	±8.1%		(+2.7)	45	73.3%	1/6	94	62.8%	3/6	(+10.6)
% agree that police and other local services are successfully dealing with ASB and crime	140	71.4%	1/6	±7.7%		(+7.8)	49	81.6%	1/6	91	65.9%	1/6	(+15.7)
Perceptions of Local Area													
% satisfied with local area	151	89.4%	3/6	±5.1%		(+1.6)	50	92.0%	3/6	101	88.1%	3/6	(+3.9)
% feel belong to immediate neighbourhood	148	81.1%	2/6	±6.5%		(+4.3)	49	81.6%	2/6	99	80.8%	2/6	(+0.8)
% agree people from different backgrounds get on	140	89.3%	4/6	±5.3%		(+0.9)	46	80.4%	6/6	94	93.6%	2/6	(-13.2)
% think people not treating each other with respect and consideration is a problem	143	18.9%	1/6	±6.6%		(-6.9)	49	22.4%	2/6	94	17.0%	1/6	(+5.4)

Notes

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Joint Community Based Survey Dashboard Version 7.0

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Joint Community Based Survey : 2011/12 Quarter 3

Key	significantly different to comparison	poor ●	bullet chart 	thin black bar : local % thick orange bar : comparison %	significant increase over time ▲
		good ✓			significant decrease over time ▼


Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2
	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
Perceptions of Local Public Services													
% think Police doing a good job	151	69.5%	6/6	±8.4%		(-4.8)	50	64.0%	6/6	101	72.3%	5/6	(-8.3)
% think policing has improved / stayed the same	152	92.1%	3/6	±4.9%		(+0.5)	50	88.0%	4/6	102	94.1%	3/6	(-6.1)
% think Leicester City Council doing a good job	151	45.7%	2/6	±9.1%		(+1.6)	49	42.9%	1/6	102	47.1%	2/6	(-4.2)
% agree that Leicester City Council provides value for money	147	48.3%	2/6	±9.2%		(+5.1)	47	44.7%	5/6	100	50.0%	2/6	(-5.3)
% think local public services can be relied on to be there	151	72.2%	5/6	±8.1%		(-2.2)	50	74.0%	6/6	101	71.3%	3/6	(+2.7)
% think local public services treat you with respect and consideration	151	83.4%	4/6	±6.8%		(-1.4)	50	84.0%	5/6	101	83.2%	4/6	(+0.8)
% think local public services treat all types of people fairly	143	86.0%	1/6	±6.5%		(+2.8)	47	87.2%	2/6	96	85.4%	1/6	(+1.8)
% think local public services promote the interests of local residents	140	68.6%	3/6	±8.8%		(+4.0)	46	78.3%	1/6	94	63.8%	3/6	(+14.4)
% think local public services acts on the concerns of local people	141	74.5%	2/6	±8.2%		(+3.4)	47	74.5%	4/6	94	74.5%	2/6	(+0.0)
% feel well informed about local public services	151	69.5%	5/6	±8.4%		(-1.0)	50	72.0%	4/6	101	68.3%	5/6	(+3.7)
% agree that you can influence decisions	139	56.1%	3/6	±9.4%		(+0.7)	45	51.1%	3/6	94	58.5%	2/6	(-7.4)




Joint Community Based Survey : 2011/12 Quarter 3

Key	significantly different to comparison	poor ●	bullet chart 	thin black bar : local %	thick orange bar : comparison %	significant increase over time ▲
		good ✓				significant decrease over time ▼



Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Spinney Hill Park LPU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicester City BCU									
Antisocial Behaviour and Feelings of Safety														
% feel safe in local area after dark	146	74.0%	3/6	±8.1%		(+2.9)	48	77.1%	3/6	98	72.4%	3/6	(+4.6)	
% feel safe in local area during the day	151	97.4%	2/6	±2.9%		(+2.0)	50	98.0%	2/6	101	97.0%	2/6	(+1.0)	
% think noisy neighbours or loud parties a problem	152	9.2%	1/6	±5.2%		(-6.2)	50	6.0%	1/6	102	10.8%	1/6	(-4.8)	
% think teenagers hanging around on the streets a problem	150	34.7%	2/6	±8.7%		(-4.4)	50	42.0%	5/6	100	31.0%	2/6	(+11.0)	
% think rubbish or litter lying around a problem	152	44.7%	4/6	±9.0%		(+1.6)	50	44.0%	4/6	102	45.1%	5/6	(-1.1)	
% think vandalism, graffiti and other deliberate damage a problem	151	25.2%	1/6	±7.9%		(-7.7)	49	26.5%	1/6	102	24.5%	1/6	(+2.0)	
% think people using or dealing drugs a problem	124	31.5%	5/6	±9.3%		(+3.0)	41	26.8%	4/6	83	33.7%	6/6	(-6.9)	
% think people being drunk or rowdy in public places a problem	151	23.2%	3/6	±7.7%		(+1.1)	49	26.5%	4/6	102	21.6%	2/6	(+5.0)	
% think abandoned or burnt out cars a problem	150	6.0%	5/6	±4.3%		(+0.2)	49	6.1%	4/6	101	5.9%	3/6	(+0.2)	
% think people being harassed or intimidated a problem	147	12.9%	3/6	±6.2%		(-1.5)	48	16.7%	5/6	99	11.1%	3/6	(+5.6)	
% been a victim of anti-social behaviour in the last 12 months	152	9.2%	1/6	±5.2%		(-6.0)	50	6.0%	1/6	102	10.8%	2/6	(-4.8)	

Joint Community Based Survey : 2011/12 Quarter 3

Key	significantly different to comparison	poor ●	bullet chart 	thin black bar : local %	thick orange bar : comparison %	significant increase over time ▲
		good ✓				significant decrease over time ▼

Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2
	total resp	% resp	rank	% conf	Spinney Hill Park LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
% think the level of anti-social behaviour has decreased or stayed the same	152	82.2%	5/6	±6.9%		(-1.2)	50	84.0%	3/6	102	81.4%	6/6	(+2.6)
% agree that police and other local services seek people's views about ASB and crime	141	61.0%	5/6	±9.2%		(-2.5)	45	64.4%	5/6	96	59.4%	6/6	(+5.1)
% agree that police and other local services are successfully dealing with ASB and crime	142	62.7%	3/6	±9.1%		(-0.9)	47	63.8%	2/6	95	62.1%	4/6	(+1.7)

Perceptions of Local Area

% satisfied with local area	152	87.5%	5/6	±6.0%		(-0.3)	50	84.0%	5/6	102	89.2%	2/6	(-5.2)
% feel belong to immediate neighbourhood	151	79.5%	3/6	±7.3%		(+2.7)	50	82.0%	1/6	101	78.2%	4/6	(+3.8)
% agree people from different backgrounds get on	149	91.3%	2/6	±5.2%		(+2.9)	48	93.8%	2/6	101	90.1%	3/6	(+3.7)
% think people not treating each other with respect and consideration is a problem	145	21.4%	3/6	±7.6%		(-4.4)	49	26.5%	3/6	96	18.8%	2/6	(+7.8)

Notes

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Joint Community Based Survey Dashboard Version 7.0

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Joint Community Based Survey : 2011/12 Quarter 3

Key	significantly different to comparison	poor ●	bullet chart	thin black bar : local %	significant increase over time ▲
		good ✓			

Question	current year to date (2011/12 : Q1 to Q3)						current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU		% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
Perceptions of Local Public Services														
% think Police doing a good job	148	74.3%	4/6	±9.1%		(-0.0)	49	71.4%	4/6	99	75.8%	4/6	(-4.3)	
% think policing has improved / stayed the same	149	90.6%	4/6	±6.1%		(-1.0)	50	92.0%	1/6	99	89.9%	5/6	(+2.1)	
% think Leicester City Council doing a good job	147	42.9%	4/6	±10.4%		(-1.2)	49	36.7%	6/6	98	45.9%	3/6	(-9.2)	
% agree that Leicester City Council provides value for money	143	39.2%	5/6	±10.4%		(-4.1)	48	35.4%	6/6	95	41.1%	3/6	(-5.6)	
% think local public services can be relied on to be there	144	72.9%	4/6	±9.4%		(-1.4)	48	81.3%	2/6	96	68.8%	5/6	(+12.5)	
% think local public services treat you with respect and consideration	147	81.0%	6/6	±8.2%		(-3.9)	50	80.0%	6/6	97	81.4%	5/6	(-1.4)	
% think local public services treat all types of people fairly	139	79.9%	5/6	±8.7%		(-3.4)	48	83.3%	6/6	91	78.0%	4/6	(+5.3)	
% think local public services promote the interests of local residents	140	58.6%	6/6	±10.6%		(-6.0)	47	55.3%	6/6	93	60.2%	4/6	(-4.9)	
% think local public services acts on the concerns of local people	142	66.9%	5/6	±10.1%		(-4.2)	47	66.0%	6/6	95	67.4%	4/6	(-1.4)	
% feel well informed about local public services	147	71.4%	4/6	±9.5%		(+0.9)	49	67.3%	5/6	98	73.5%	2/6	(-6.1)	
% agree that you can influence decisions	143	51.0%	6/6	±10.6%		(-4.3)	48	43.8%	6/6	95	54.7%	5/6	(-11.0)	












Joint Community Based Survey : 2011/12 Quarter 3

Key

significantly different to comparison { poor ● **bullet chart** good ✓ 

thin **black** bar : local % thick **orange** bar : comparison %

significant increase over time ▲
significant decrease over time ▼

Question	current year to date (2011/12 : Q1 to Q3)					current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
Antisocial Behaviour and Feelings of Safety													
% feel safe in local area after dark	144	79.2%	2/6	±8.6%		(+8.1)	46	82.6%	2/6	98	77.6%	2/6	(+5.1)
% feel safe in local area during the day	149	94.0%	4/6	±5.0%		(-1.4)	50	96.0%	4/6	99	92.9%	5/6	(+3.1)
% think noisy neighbours or loud parties a problem	149	19.5%	4/6	±8.3%		(+4.0)	50	22.0%	5/6	99	18.2%	4/6	(+3.8)
% think teenagers hanging around on the streets a problem	148	38.5%	4/6	±10.2%		(-0.5)	49	32.7%	2/6	99	41.4%	4/6	(-8.8)
% think rubbish or litter lying around a problem	149	33.6%	1/6	±9.9%		(-9.6)	50	32.0%	1/6	99	34.3%	1/6	(-2.3)
% think vandalism, graffiti and other deliberate damage a problem	149	33.6%	3/6	±9.9%		(+0.7)	50	32.0%	3/6	99	34.3%	4/6	(-2.3)
% think people using or dealing drugs a problem	127	22.8%	2/6	±9.5%		(-5.6)	46	15.2%	2/6	81	27.2%	4/6	(-11.9)
% think people being drunk or rowdy in public places a problem	147	17.0%	2/6	±7.9%		(-5.1)	49	6.1%	1/6	98	22.4%	3/6	(-16.3)
% think abandoned or burnt out cars a problem	149	8.7%	6/6	±5.9%		(+2.9)	50	8.0%	5/6	99	9.1%	6/6	(-1.1)
% think people being harassed or intimidated a problem	142	11.3%	2/6	±6.8%		(-3.2)	49	12.2%	2/6	93	10.8%	2/6	(+1.5)
% been a victim of anti-social behaviour in the last 12 months	149	20.1%	5/6	±8.4%		(+4.9)	50	24.0%	4/6	99	18.2%	4/6	(+5.8)

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		good ✓			

Question	current year to date (2011/12 : Q1 to Q3)					current quarter Q3			previous quarter Q2*			change Q3 to Q2	
	total resp	% resp	rank	% conf	Welford Road LPU compared to Leicester City BCU	% point diff	total resp	% resp	rank	total resp	% resp	rank	% point diff
% think the level of anti-social behaviour has decreased or stayed the same	148	87.2%	1/6	±7.0%		(+3.8)	49	89.8%	1/6	99	85.9%	3/6	(+3.9)
% agree that police and other local services seek people's views about ASB and crime	146	61.0%	6/6	±10.3%		(-2.6)	49	53.1%	6/6	97	64.9%	2/6	(-11.9)
% agree that police and other local services are successfully dealing with ASB and crime	143	58.7%	6/6	±10.5%		(-4.9)	47	53.2%	6/6	96	61.5%	6/6	(-8.3)
Perceptions of Local Area													
% satisfied with local area	149	89.9%	2/6	±6.3%		(+2.1)	50	94.0%	2/6	99	87.9%	4/6	(+6.1)
% feel belong to immediate neighbourhood	146	78.8%	4/6	±8.6%		(+2.0)	49	77.6%	4/6	97	79.4%	3/6	(-1.8)
% agree people from different backgrounds get on	134	89.6%	3/6	±6.7%		(+1.2)	45	93.3%	3/6	89	87.6%	4/6	(+5.7)
% think people not treating each other with respect and consideration is a problem	144	27.8%	4/6	±9.5%		(+2.0)	48	27.1%	4/6	96	28.1%	4/6	(-1.0)

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Community Based Survey Metadata

Perceptions of Local Public Services

Q.	Good	Description	Full Question	Response	Exclusion	Source
Q17a	High	% think Police doing a good job	Taking everything into account, how good a job do you think the following local public services are doing in this area. Firstly, Leicestershire Police.	Excellent / Good	Don't know	PA & LCC
Q19	High	% think policing has improved / stayed the same	Thinking about policing specifically, in your opinion has the policing service in your area changed over the last 12 months?	Improved / Stayed the same		PA
Q17b	High	% think local council doing a good job	And how good a job do you think <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) are doing?	Excellent / Good	Don't know	PA & LCC
Q20	High	% agree that local council provides value for money	To what extent do you agree or disagree that <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) provides	Strongly agree / Tend to agree	Don't know	LCC
Q14a	High	% think local public services can be relied on to be there	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA
Q14b	High	% think local public services treat you with respect and consideration	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14c	High	% think local public services treat all types of people fairly	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14d	High	% think local public services promote the interests of local residents	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC

Q14e	High	% think local public services acts on the concerns of local people	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC
Q15	High	% feel well informed about local public services	Overall how well informed do you feel about local public services?	Very well informed / Fairly well informed	Don't know	LCC
Q16a	High	% agree that you can influence decisions	Do you agree or disagree that you can influence decisions affecting your local area?	Definitely agree/ Tend to agree	Don't know	PA

Antisocial Behaviour and Feelings of Safety

Q8	High	% feel safe in local area after dark	How safe or unsafe do you feel when outside in your local area after dark? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q9	High	% feel safe in local area during the day	How safe or unsafe do you feel when outside in your local area during the day? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q10a1	Low	% think noisy neighbours or loud parties a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a2	Low	% think teenagers hanging around on the streets a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a3	Low	% think rubbish or litter lying around a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a4	Low	% think vandalism, graffiti and other deliberate damage a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC

Q10a5	Low	% think people using or dealing drugs a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a6	Low	% think people being drunk or rowdy in public places a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a7	Low	% think abandoned or burnt out cars a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a8	Low	% think people being harassed or intimidated a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10b	Low	% been a victim of anti-social behaviour in the last 12 months	Have you been a victim of anti social behaviour in the last 12 months?	Yes		LCC
Q11a	High	% think the level of anti-social behaviour has decreased or stayed the same	In your opinion do you think the level of antisocial behaviour in your local area has increased, decreased or stayed the same, over the last 12 months?	Decreased/ Stayed the same	Don't know	LCC
Q12	High	% agree that police and other local services seek people's views about ASB and crime	So, how much would you agree or disagree that the police and other local public services seek people's views about these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC
Q13	High	% agree that police and other local services are successfully dealing with ASB and crime	And how much would you agree or disagree that the police and other local public services are successfully dealing with these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC

Perceptions of Local Area

Q4	High	% satisfied with local area	Overall, how satisfied or dissatisfied are you with your local area as a place to live?	Very satisfied/ Fairly satisfied		LCC
Q5	High	% feel belong to immediate neighbourhood	How strongly do you feel you belong to your immediate neighbourhood?	Very strongly/ Fairly strongly	Don't know	LCC
Q6	High	% agree people from different backgrounds get on	To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?	Definitely agree/ Tend to agree	Don't know / Too few people in local area/ All the same background	LCC
Q7a	Low	% think people not treating each other with respect and consideration is a problem	In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?	A very big problem / Fairly big problem	No opinion	LCC