












Joint Community Based Survey : 2011/12 Quarter 4

Key

significantly different to comparison { poor ● **bullet chart** thin **black** bar : local %
 good ✓  thick **orange** bar : comparison %


significant increase over time ▲
 significant decrease over time ▼

Question	current year to date (2011/12 : Q1 to Q4)						current quarter Q4			previous quarter Q3*			change Q3 to Q2
	total resp	% resp	rank	% conf	Leicester City BCU		total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicestershire Police Force Area	% point diff							
Perceptions of Local Public Services													
% think Police doing a good job	1,181	74.7%	2/2	±3.2%		(-2.5)	295	75.9%	2/2	296	71.6%	2/2	(+4.3)
% think policing has improved / stayed the same	1,198	91.9%	2/2	±2.0%		(-0.3)	300	92.9%	2/2	299	89.1%	2/2	(+3.7)
% think Leicester City Council doing a good job	1,181	44.1%	2/2	±3.6%		(-4.5)	297	44.2%	2/2	297	40.9%	2/2	(+3.3)
% agree that Leicester City Council provides value for money	1,150	44.2%	2/2	±3.7%		(-3.0)	282	47.3%	2/2	291	46.4%	2/2	(+0.8)
% think local public services can be relied on to be there	1,173	75.1%	2/2	±3.1%		(-2.5)	297	77.4%	2/2	292	78.9%	1/2	(-1.6)
% think local public services treat you with respect and consideration	1,174	85.2%	2/2	±2.6%		(-0.9)	293	86.2%	2/2	297	86.1%	2/2	(+0.1)
% think local public services treat all types of people fairly	1,115	83.9%	1/2	±2.7%		(+1.2)	277	86.0%	1/2	274	85.6%	1/2	(+0.4)
% think local public services promote the interests of local residents	1,102	66.3%	2/2	±3.5%		(-3.1)	280	71.3%	2/2	270	68.7%	2/2	(+2.6)
% think local public services acts on the concerns of local people	1,130	71.6%	2/2	±3.3%		(-1.4)	279	73.0%	2/2	282	74.2%	1/2	(-1.2)
% feel well informed about local public services	1,187	70.2%	2/2	±3.3%		(-5.4)	298	69.3%	2/2	296	73.0%	2/2	(-3.6)
% agree that you can influence decisions	1,126	55.1%	1/2	±3.7%		(+0.3)	278	54.2%	2/2	279	53.8%	1/2	(+0.4)

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Question	current year to date (2011/12 : Q1 to Q4)						current quarter Q4			previous quarter Q3*			change Q3 to Q2
	total resp	% resp	rank	% conf	Leicester City BCU		total resp	% resp	rank	total resp	% resp	rank	% point diff
					compared to Leicestershire Police Force Area	% point diff							
% feel safe in local area after dark	1,152	72.0%	2/2	±3.3%		(-8.9)	295	74.7%	2/2	274	73.9%	2/2	(+0.7)
% feel safe in local area during the day	1,192	96.0%	2/2	±1.4%		(-1.8)	300	97.9%	2/2	297	96.0%	2/2	(+1.8)
% think noisy neighbours or loud parties a problem	1,196	14.7%	2/2	±2.6%		(+5.6)	300	12.4%	2/2	298	15.5%	2/2	(-3.1)
% think teenagers hanging around on the streets a problem	1,190	37.3%	2/2	±3.5%		(+7.9)	298	32.1%	2/2	296	40.2%	2/2	(-8.1)
% think rubbish or litter lying around a problem	1,196	40.8%	2/2	±3.5%		(+12.4)	299	33.5%	2/2	299	42.4%	2/2	(-8.8)
% think vandalism, graffiti and other deliberate damage a problem	1,192	29.8%	2/2	±3.3%		(+9.5)	299	20.7%	2/2	296	34.4%	2/2	 (-13.8)
% think people using or dealing drugs a problem	1,040	27.0%	2/2	±3.4%		(+8.5)	263	22.8%	2/2	260	28.3%	2/2	(-5.5)
% think people being drunk or rowdy in public places a problem	1,182	21.6%	2/2	±3.0%		(+6.1)	294	20.0%	2/2	292	21.4%	2/2	(-1.5)
% think abandoned or burnt out cars a problem	1,193	5.5%	2/2	±1.6%		(+2.6)	299	4.6%	2/2	297	4.7%	2/2	(-0.2)
% think people being harassed or intimidated a problem	1,162	14.5%	2/2	±2.6%		(+5.7)	292	14.7%	2/2	291	15.1%	2/2	(-0.5)
% been a victim of anti-social behaviour in the last 12 months	1,198	14.5%	2/2	±2.5%		(+3.7)	300	12.4%	2/2	299	15.7%	2/2	(-3.2)

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	total resp	% resp	rank	% conf	Leicester City BCU		total resp	% resp	rank	total resp	% resp	rank	% point diff	
					compared to Leicestershire Police Force Area	% point diff								
% think the level of anti-social behaviour has decreased or stayed the same	1,166	85.6%	2/2	±2.6%	●		(-5.1)	289	92.2%	2/2	291	80.7%	2/2	▲ (+11.4)
% agree that police and other local services seek people's views about ASB and crime	1,136	62.2%	1/2	±3.6%			(+1.0)	280	58.3%	2/2	282	65.3%	1/2	(-6.9)
% agree that police and other local services are successfully dealing with ASB and crime	1,124	64.4%	2/2	±3.6%			(-3.1)	276	66.8%	2/2	286	64.2%	2/2	(+2.6)
Perceptions of Local Area														
% satisfied with local area	1,198	89.2%	2/2	±2.2%	●		(-4.0)	300	93.2%	2/2	299	89.0%	2/2	(+4.3)
% feel belong to immediate neighbourhood	1,178	76.7%	2/2	±3.1%			(-4.5)	295	76.7%	2/2	294	75.8%	2/2	(+0.9)
% agree people from different backgrounds get on	1,112	88.8%	2/2	±2.4%			(-2.4)	268	90.1%	2/2	285	87.5%	2/2	(+2.5)
% think people not treating each other with respect and consideration is a problem	1,143	23.6%	2/2	±3.1%	●		(+6.0)	283	16.9%	2/2	290	26.1%	2/2	(-9.2)

Notes

- * contains data for 2011/12 Quarter 1 and Quarter 2
- 1 full wording of each question is available in the attached metadata
- 2 total resp. refers to the total number of individuals responding to the question
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- 4 rank refers to the rank position compared to Counties BCU (1=Best)
- 5 % conf (±) refers to the margin of error that has been calculated for each result at the 95% level of confidence.

Joint Community Based Survey Dashboard Version 8.0

Prepared for Leicestershire Police Authority and Leicestershire County Council by

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	total resp	% resp	rank	% conf	Counties BCU		total resp	% resp	rank	total resp	% resp	rank	% point diff	
					compared to Leicestershire Police Force Area									
Perceptions of Local Public Services														
% think Police doing a good job	1,168	78.4%	1/2	±2.0%			(+1.1)	289	80.3%	1/2	295	76.4%	1/2	(+3.9)
% think policing has improved / stayed the same	1,200	92.3%	1/2	±1.3%			(+0.1)	298	94.0%	1/2	301	91.4%	1/2	(+2.6)
% think local council doing a good job	1,169	50.6%	1/2	±2.4%			(+2.0)	289	51.2%	1/2	291	48.6%	1/2	(+2.6)
% agree that local council provides value for money	1,159	48.5%	1/2	±2.4%			(+1.3)	289	51.5%	1/2	290	48.2%	1/2	(+3.3)
% think local public services can be relied on to be there	1,167	78.7%	1/2	±2.0%			(+1.1)	291	85.9%	1/2	291	78.4%	2/2	▲ (+7.5)
% think local public services treat you with respect and consideration	1,165	86.5%	1/2	±1.7%			(+0.4)	291	89.6%	1/2	292	87.0%	1/2	(+2.7)
% think local public services treat all types of people fairly	1,100	82.2%	2/2	±1.9%			(-0.5)	280	85.4%	2/2	277	80.6%	2/2	(+4.8)
% think local public services promote the interests of local residents	1,108	70.7%	1/2	±2.3%			(+1.4)	269	77.4%	1/2	284	70.3%	1/2	(+7.1)
% think local public services acts on the concerns of local people	1,131	73.5%	1/2	±2.2%			(+0.6)	279	78.1%	1/2	287	68.4%	2/2	▲ (+9.7)
% feel well informed about local public services	1,192	78.0%	1/2	±2.0%			(+2.4)	297	79.5%	1/2	298	76.5%	1/2	(+3.0)
% agree that you can influence decisions	1,125	54.7%	2/2	±2.5%			(-0.1)	285	59.6%	1/2	284	50.1%	2/2	(+9.5)

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	total resp	% resp	rank	% conf	Counties BCU		total resp	% resp	rank	total resp	% resp	rank	% point diff	
					compared to Leicestershire Police Force Area	% point diff								
% feel safe in local area after dark	1,179	84.8%	1/2	±1.7%	✓		(+3.9)	298	87.8%	1/2	296	87.5%	1/2	(+0.3)
% feel safe in local area during the day	1,197	98.5%	1/2	±0.6%			(+0.8)	298	98.5%	1/2	301	98.6%	1/2	(-0.2)
% think noisy neighbours or loud parties a problem	1,198	6.6%	1/2	±1.2%	✓		(-2.5)	297	5.2%	1/2	300	5.8%	1/2	(-0.6)
% think teenagers hanging around on the streets a problem	1,192	25.9%	1/2	±2.1%			(-3.5)	295	25.0%	1/2	299	24.8%	1/2	(+0.3)
% think rubbish or litter lying around a problem	1,200	22.8%	1/2	±2.0%	✓		(-5.5)	298	21.8%	1/2	301	21.3%	1/2	(+0.5)
% think vandalism, graffiti and other deliberate damage a problem	1,194	16.1%	1/2	±1.8%	✓		(-4.2)	298	17.3%	1/2	298	18.2%	1/2	(-0.9)
% think people using or dealing drugs a problem	1,077	14.8%	1/2	±1.8%	✓		(-3.7)	265	14.3%	1/2	262	14.2%	1/2	(+0.1)
% think people being drunk or rowdy in public places a problem	1,184	12.7%	1/2	±1.6%			(-2.7)	291	11.4%	1/2	296	9.3%	1/2	(+2.2)
% think abandoned or burnt out cars a problem	1,193	1.8%	1/2	±0.6%			(-1.2)	296	2.0%	1/2	299	1.4%	1/2	(+0.6)
% think people being harassed or intimidated a problem	1,171	6.2%	1/2	±1.2%	✓		(-2.5)	291	6.4%	1/2	293	4.0%	1/2	(+2.4)
% been a victim of anti-social behaviour in the last 12 months	1,200	9.2%	1/2	±1.4%			(-1.6)	298	11.3%	1/2	301	7.1%	1/2	(+4.1)

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	total resp	% resp	rank	% conf	Counties BCU		total resp	% resp	rank	total resp	% resp	rank	% point diff	
					compared to Leicestershire Police Force Area									
% think the level of anti-social behaviour has decreased or stayed the same	1,149	93.0%	1/2	±1.3%			(+2.3)	284	93.5%	1/2	284	94.5%	1/2	(-1.0)
% agree that police and other local services seek people's views about ASB and crime	1,139	60.8%	2/2	±2.4%			(-0.4)	280	64.8%	1/2	294	59.9%	2/2	(+4.9)
% agree that police and other local services are successfully dealing with ASB and crime	1,128	68.9%	1/2	±2.3%			(+1.4)	281	74.6%	1/2	282	66.2%	1/2	(+8.4)
Perceptions of Local Area														
% satisfied with local area	1,200	95.0%	1/2	±1.0%			(+1.8)	298	97.5%	1/2	301	94.8%	1/2	(+2.7)
% feel belong to immediate neighbourhood	1,193	83.2%	1/2	±1.8%			(+2.0)	296	87.9%	1/2	301	84.0%	1/2	(+3.9)
% agree people from different backgrounds get on	968	92.3%	1/2	±1.4%			(+1.2)	253	93.6%	1/2	246	94.0%	1/2	(-0.4)
% think people not treating each other with respect and consideration is a problem	1,154	15.0%	1/2	±1.8%			(-2.6)	290	15.1%	1/2	286	11.8%	1/2	(+3.3)

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Community Based Survey Metadata

Perceptions of Local Public Services

Q.	Good	Description	Full Question	Response	Exclusion	Source
Q17a	High	% think Police doing a good job	Taking everything into account, how good a job do you think the following local public services are doing in this area. Firstly, Leicestershire Police.	Excellent / Good	Don't know	PA & LCC
Q19	High	% think policing has improved / stayed the same	Thinking about policing specifically, in your opinion has the policing service in your area changed over the last 12 months?	Improved / Stayed the same		PA
Q17b	High	% think local council doing a good job	And how good a job do you think <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) are doing?	Excellent / Good	Don't know	PA & LCC
Q20	High	% agree that local council provides value for money	To what extent do you agree or disagree that <<COUNCIL AS APPROPRIATE FOR AREA>> (Leicestershire County Council, Leicester City Council or Rutland County Council) provides	Strongly agree / Tend to agree	Don't know	LCC
Q14a	High	% think local public services can be relied on to be there	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA
Q14b	High	% think local public services treat you with respect and consideration	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14c	High	% think local public services treat all types of people fairly	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC
Q14d	High	% think local public services promote the interests of local residents	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC

Q14e	High	% think local public services acts on the concerns of local people	Thinking about your experience of local public services in your area over the last year. To what extent do you agree or disagree with the following statements, would you say they	Strongly agree / Tend to agree	Don't know	PA & LCC
Q15	High	% feel well informed about local public services	Overall how well informed do you feel about local public services?	Very well informed / Fairly well informed	Don't know	LCC
Q16a	High	% agree that you can influence decisions	Do you agree or disagree that you can influence decisions affecting your local area?	Definitely agree/ Tend to agree	Don't know	PA

Antisocial Behaviour and Feelings of Safety

Q8	High	% feel safe in local area after dark	How safe or unsafe do you feel when outside in your local area after dark? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q9	High	% feel safe in local area during the day	How safe or unsafe do you feel when outside in your local area during the day? Would you say you feel...	Very safe/ Fairly safe	Don't know	LCC
Q10a1	Low	% think noisy neighbours or loud parties a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a2	Low	% think teenagers hanging around on the streets a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a3	Low	% think rubbish or litter lying around a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a4	Low	% think vandalism, graffiti and other deliberate damage a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC

Q10a5	Low	% think people using or dealing drugs a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a6	Low	% think people being drunk or rowdy in public places a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a7	Low	% think abandoned or burnt out cars a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10a8	Low	% think people being harassed or intimidated a problem	Thinking about this local area, how much of a problem do you think each of the following is?	A very big problem / Fairly big problem	No opinion	LCC
Q10b	Low	% been a victim of anti-social behaviour in the last 12 months	Have you been a victim of anti social behaviour in the last 12 months?	Yes		LCC
Q11a	High	% think the level of anti-social behaviour has decreased or stayed the same	In your opinion do you think the level of antisocial behaviour in your local area has increased, decreased or stayed the same, over the last 12 months?	Decreased/ Stayed the same	Don't know	LCC
Q12	High	% agree that police and other local services seek people's views about ASB and crime	So, how much would you agree or disagree that the police and other local public services seek people's views about these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC
Q13	High	% agree that police and other local services are successfully dealing with ASB and crime	And how much would you agree or disagree that the police and other local public services are successfully dealing with these issues in your local area?	Strongly agree / Tend to agree	Don't know	LCC

Perceptions of Local Area

Q4	High	% satisfied with local area	Overall, how satisfied or dissatisfied are you with your local area as a place to live?	Very satisfied/ Fairly satisfied		LCC
Q5	High	% feel belong to immediate neighbourhood	How strongly do you feel you belong to your immediate neighbourhood?	Very strongly/ Fairly strongly	Don't know	LCC
Q6	High	% agree people from different backgrounds get on	To what extent do you agree or disagree that your local area is a place where people from different backgrounds get on well together?	Definitely agree/ Tend to agree	Don't know / Too few people in local area/ All the same background	LCC
Q7a	Low	% think people not treating each other with respect and consideration is a problem	In your local area, how much of a problem do you think there is with people not treating each other with respect and consideration?	A very big problem / Fairly big problem	No opinion	LCC