


Joint Community Based Survey : 2013/14 Quarter 4

Key


















significantly different to comparison { poor  **bullet chart** thin **black** bar : local % significant increase over time 
 good   thick **orange** bar : comparison % significant decrease over time 

| Question | current year to date (2013/14 : Q4) | | | | Counties BCU compared to Leicestershire Police Force Area | | | current quarter Q4 2013/14 | | | previous year Q4 2012/13 | | | change Q4 12/13 to Q4 13/14 |
|--|-------------------------------------|-----------|------|-----------|--|-----------------|---------------|-------------------------------|------|---------------|-----------------------------|------|---|-----------------------------------|
| | total resp | % resp | rank | % conf | | % point diff | total resp | % resp | rank | total resp | % resp | rank | % point diff | |
| Perceptions of Local Public Services | | | | | | | | | | | | | | |
| % think Police doing a good job | 1,454 | 79.3% | 2/2 | ±1.9% |  | (-0.3) | 312 | 83.0% | 1/2 | 399 | 80.2% | 1/2 | (+2.8) | |
| % think policing has improved / stayed the same | 1,444 | 88.0% | 2/2 | ±1.5% |  | (-1.1) | 300 | 88.3% | 2/2 | 266 | 82.7% | 2/2 | (+5.6) | |
| % think local council doing a good job | 1,456 | 52.1% | 1/2 | ±2.3% |  | (+1.3) | 332 | 51.8% | 1/2 | 417 | 49.6% | 2/2 | (+2.2) | |
| % agree that local council provides value for money | 1,430 | 60.6% | 1/2 | ±2.3% |  | (+2.1) | 340 | 66.5% | 1/2 | 388 | 49.7% | 1/2 |  (+16.7) | |
| % think local public services can be relied on to be there | 1,497 | 81.8% | 2/2 | ±1.8% |  | (-0.9) | 350 | 83.2% | 2/2 | 391 | 79.6% | 2/2 | (+3.6) | |
| % think local public services treat you with respect and consideration | 1,486 | 89.1% | 2/2 | ±1.4% |  | (-0.0) | 350 | 93.1% | 2/2 | 395 | 93.0% | 2/2 | (+0.1) | |
| % think local public services treat all types of people fairly | 1,399 | 87.9% | 2/2 | ±1.5% |  | (-0.2) | 343 | 93.5% | 2/2 | 375 | 92.2% | 1/2 | (+1.3) | |
| % think local public services promote the interests of local residents | 1,367 | 71.4% | 1/2 | ±2.2% |  | (+0.3) | 329 | 78.1% | 2/2 | 361 | 75.5% | 1/2 | (+2.6) | |
| % think local public services acts on the concerns of local people | 1,380 | 77.1% | 1/2 | ±2.0% |  | (+0.1) | 327 | 82.1% | 2/2 | 371 | 78.9% | 1/2 | (+3.2) | |
| % feel well informed about local public services | 1,540 | 73.9% | 1/2 | ±2.0% |  | (+2.1) | 359 | 67.8% | 1/2 | 408 | 85.5% | 1/2 |  (-17.7) | |
| % agree that you can influence decisions | 1,431 | 52.1% | 1/2 | ±2.3% |  | (+0.8) | 332 | 51.4% | 1/2 | 378 | 51.0% | 2/2 | (+0.3) | |

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| Question | current year to date (2013/14 : Q4) | | | | Counties BCU compared to Leicestershire Police Force Area | | | current quarter Q4 2013/14 | | | previous year Q4 2012/13 | | | change Q4 12/13 to Q4 13/14 | |
|---|-------------------------------------|-----------|------|-----------|--|-----------------|---------------|-------------------------------|------|---------------|-----------------------------|------|---|-----------------------------------|--|
| | total resp | % resp | rank | % conf | | % point diff | total resp | % resp | rank | total resp | % resp | rank | % point diff | | |
| Antisocial Behaviour and Feelings of Safety | | | | | | | | | | | | | | | |
| % feel safe in local area after dark | 1,508 | 84.6% | 1/2 | ±1.6% |  | (+3.6) | 353 | 80.1% | 1/2 | 417 | 85.1% | 1/2 | (-5.1) | | |
| % feel safe in local area during the day | 1,549 | 98.2% | 1/2 | ±0.6% |  | (+0.3) | 362 | 97.1% | 2/2 | 438 | 98.6% | 1/2 | (-1.4) | | |
| % think noisy neighbours or loud parties a problem | 1,551 | 5.3% | 1/2 | ±1.0% |  | (-1.7) | 362 | 3.0% | 1/2 | 438 | 3.6% | 1/2 | (-0.6) | | |
| % think teenagers hanging around on the streets a problem | 1,548 | 11.5% | 1/2 | ±1.4% |  | (-2.9) | 361 | 6.1% | 1/2 | 433 | 19.2% | 1/2 |  (-13.1) | | |
| % think rubbish or litter lying around a problem | 1,551 | 17.3% | 1/2 | ±1.7% |  | (-3.5) | 362 | 9.7% | 1/2 | 438 | 22.5% | 1/2 |  (-12.9) | | |
| % think vandalism, graffiti and other deliberate damage a problem | 1,546 | 8.7% | 1/2 | ±1.3% |  | (-1.8) | 361 | 4.6% | 1/2 | 438 | 15.9% | 1/2 |  (-11.4) | | |
| % think people using or dealing drugs a problem | 1,448 | 10.0% | 1/2 | ±1.4% |  | (-1.9) | 351 | 7.2% | 1/2 | 399 | 13.4% | 1/2 |  (-6.2) | | |
| % think people being drunk or rowdy in public places a problem | 1,532 | 7.5% | 1/2 | ±1.2% |  | (-1.2) | 360 | 3.8% | 1/2 | 428 | 7.2% | 1/2 | (-3.4) | | |
| % think abandoned or burnt out cars a problem | 1,550 | 1.0% | 1/2 | ±0.4% |  | (-0.6) | 361 | 0.0% | 1/2 | 437 | 0.9% | 1/2 |  (-0.9) | | |
| % think people being harassed or intimidated a problem | 1,543 | 2.6% | 1/2 | ±0.7% |  | (-0.9) | 361 | 1.4% | 1/2 | 431 | 4.5% | 1/2 |  (-3.1) | | |
| % been a victim of anti-social behaviour in the last 12 months | 1,553 | 7.6% | 1/2 | ±1.2% |  | (-0.7) | 362 | 8.7% | 1/2 | 439 | 8.9% | 1/2 | (-0.3) | | |

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significant increase over time ▲
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|--|-------------------------------------|--------|------|--------|---|------------|--------|-------------------------------|------------|--------|-----------------------------|--------------|--|-----------------------------------|--|
| | total resp | % resp | rank | % conf | % point diff | total resp | % resp | rank | total resp | % resp | rank | % point diff | | | |
| % think the level of anti-social behaviour has decreased or stayed the same | 1,472 | 78.3% | 1/2 | ±1.9% |  (+1.8) | 336 | 74.7% | 1/2 | 417 | 89.2% | 1/2 | ▼ (-14.5) | | | |
| % agree that police and other local services seek people's views about ASB and crime | 1,433 | 55.7% | 2/2 | ±2.3% |  (-0.3) | 343 | 47.3% | 2/2 | 364 | 61.7% | 1/2 | ▼ (-14.4) | | | |
| % agree that police and other local services are successfully dealing with ASB and crime | 1,438 | 78.8% | 1/2 | ±1.9% |  (+0.5) | 336 | 82.8% | 1/2 | 371 | 72.1% | 1/2 | ▲ (+10.7) | | | |
| Perceptions of Local Area | | | | | | | | | | | | | | | |
| % satisfied with local area | 1,553 | 94.8% | 1/2 | ±1.0% |  (+1.3) | 362 | 94.9% | 1/2 | 439 | 93.4% | 1/2 | (+1.5) | | | |
| % feel belong to immediate neighbourhood | 1,545 | 87.2% | 1/2 | ±1.5% |  (+1.0) | 361 | 88.7% | 1/2 | 433 | 82.8% | 1/2 | (+5.9) | | | |
| % agree people from different backgrounds get on | 1,341 | 93.7% | 1/2 | ±1.2% |  (+1.0) | 306 | 92.6% | 1/2 | 341 | 93.0% | 1/2 | (-0.4) | | | |
| % think people not treating each other with respect and consideration is a problem | 1,523 | 9.4% | 1/2 | ±1.3% |  (-1.2) | 355 | 7.9% | 1/2 | 436 | 12.0% | 1/2 | (-4.1) | | | |

Notes

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Joint Community Based Survey Dashboard Version 9.0_Q4_201314
 Prepared for Leicestershire Police Authority and Leicestershire County Council by
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| | total resp | % resp | rank | % conf | | % point diff | total resp | % resp | rank | total resp | % resp | rank | | |
| Perceptions of Local Public Services | | | | | | | | | | | | | | |
| % think Police doing a good job | 1,119 | 80.1% | 1/2 | ±2.8% |  | (+0.6) | 305 | 80.9% | 2/2 | 272 | 75.1% | 2/2 | (+5.8) | |
| % think policing has improved / stayed the same | 1,096 | 91.6% | 1/2 | ±1.9% |  | (+2.5) | 285 | 91.6% | 1/2 | 193 | 90.4% | 1/2 | (+1.3) | |
| % think Leicester City Council doing a good job | 1,098 | 47.7% | 2/2 | ±3.5% |  | (-3.1) | 300 | 49.8% | 2/2 | 280 | 54.1% | 1/2 | (-4.4) | |
| % agree that Leicester City Council provides value for money | 1,076 | 53.6% | 2/2 | ±3.5% |  | (-4.8) | 297 | 60.6% | 2/2 | 258 | 46.7% | 2/2 | (+14.0) | |
| % think local public services can be relied on to be there | 1,148 | 84.6% | 1/2 | ±2.5% |  | (+2.0) | 328 | 90.5% | 1/2 | 264 | 81.8% | 1/2 | (+8.6) | |
| % think local public services treat you with respect and consideration | 1,142 | 89.3% | 1/2 | ±2.1% |  | (+0.1) | 334 | 95.6% | 1/2 | 272 | 93.2% | 1/2 | (+2.4) | |
| % think local public services treat all types of people fairly | 1,078 | 88.7% | 1/2 | ±2.3% |  | (+0.5) | 323 | 93.6% | 1/2 | 256 | 85.4% | 2/2 | (+8.2) | |
| % think local public services promote the interests of local residents | 1,026 | 70.4% | 2/2 | ±3.3% |  | (-0.7) | 313 | 79.6% | 1/2 | 238 | 69.5% | 2/2 | (+10.1) | |
| % think local public services acts on the concerns of local people | 1,045 | 76.7% | 2/2 | ±3.0% |  | (-0.3) | 319 | 88.5% | 1/2 | 248 | 72.9% | 2/2 | ▲ (+15.6) | |
| % feel well informed about local public services | 1,169 | 67.0% | 2/2 | ±3.2% |  | (-4.8) | 327 | 59.5% | 2/2 | 277 | 69.0% | 2/2 | (-9.5) | |
| % agree that you can influence decisions | 1,094 | 49.4% | 2/2 | ±3.5% |  | (-1.9) | 322 | 51.0% | 2/2 | 257 | 66.1% | 1/2 | ▼ (-15.1) | |

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| | total resp | % resp | rank | % conf | | % point diff | total resp | % resp | rank | total resp | % resp | rank | % point diff | |
| Antisocial Behaviour and Feelings of Safety | | | | | | | | | | | | | | |
| % feel safe in local area after dark | 1,156 | 73.0% | 2/2 | ±3.0% |  | (-8.1) | 337 | 76.4% | 2/2 | 273 | 70.1% | 2/2 | (+6.3) | |
| % feel safe in local area during the day | 1,183 | 97.2% | 2/2 | ±1.1% |  | (-0.7) | 341 | 97.7% | 1/2 | 291 | 95.8% | 2/2 | (+1.9) | |
| % think noisy neighbours or loud parties a problem | 1,189 | 10.7% | 2/2 | ±2.1% |  | (+3.7) | 342 | 6.9% | 2/2 | 292 | 11.7% | 2/2 | (-4.8) | |
| % think teenagers hanging around on the streets a problem | 1,188 | 20.9% | 2/2 | ±2.7% |  | (+6.6) | 341 | 17.7% | 2/2 | 292 | 29.8% | 2/2 |  (-12.1) | |
| % think rubbish or litter lying around a problem | 1,190 | 28.9% | 2/2 | ±3.1% |  | (+8.0) | 342 | 21.4% | 2/2 | 292 | 33.9% | 2/2 |  (-12.5) | |
| % think vandalism, graffiti and other deliberate damage a problem | 1,187 | 14.6% | 2/2 | ±2.4% |  | (+4.1) | 342 | 9.6% | 2/2 | 288 | 25.0% | 2/2 |  (-15.4) | |
| % think people using or dealing drugs a problem | 1,094 | 16.1% | 2/2 | ±2.6% |  | (+4.3) | 329 | 12.4% | 2/2 | 263 | 25.3% | 2/2 |  (-12.9) | |
| % think people being drunk or rowdy in public places a problem | 1,181 | 11.4% | 2/2 | ±2.2% |  | (+2.7) | 341 | 10.2% | 2/2 | 290 | 16.2% | 2/2 | (-6.0) | |
| % think abandoned or burnt out cars a problem | 1,185 | 3.1% | 2/2 | ±1.2% |  | (+1.5) | 341 | 1.2% | 2/2 | 290 | 3.5% | 2/2 | (-2.3) | |
| % think people being harassed or intimidated a problem | 1,173 | 5.6% | 2/2 | ±1.6% |  | (+2.1) | 339 | 4.3% | 2/2 | 288 | 11.0% | 2/2 | (-6.7) | |
| % been a victim of anti-social behaviour in the last 12 months | 1,190 | 9.9% | 2/2 | ±2.0% |  | (+1.6) | 342 | 10.8% | 2/2 | 293 | 9.0% | 2/2 | (+1.7) | |





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| | total resp | % resp | rank | % conf | | % point diff | total resp | % resp | rank | total resp | % resp | rank | % point diff | | |
| % think the level of anti-social behaviour has decreased or stayed the same | 1,130 | 72.5% | 2/2 | ±3.1% |  | (-4.0) | 317 | 68.7% | 2/2 | 280 | 86.1% | 2/2 |  (-17.5) | | |
| % agree that police and other local services seek people's views about ASB and crime | 1,109 | 56.8% | 1/2 | ±3.5% |  | (+0.7) | 323 | 49.7% | 1/2 | 258 | 52.6% | 2/2 | (-2.9) | | |
| % agree that police and other local services are successfully dealing with ASB and crime | 1,103 | 77.3% | 2/2 | ±2.9% |  | (-1.0) | 317 | 81.3% | 2/2 | 248 | 63.1% | 2/2 |  (+18.2) | | |

Perceptions of Local Area

| | | | | | | | | | | | | | |
|--|-------|-------|-----|-------|--|--------|-----|-------|-----|-----|-------|-----|--------|
| % satisfied with local area | 1,190 | 90.5% | 2/2 | ±2.0% |  | (-3.0) | 342 | 91.8% | 2/2 | 293 | 85.3% | 2/2 | (+6.5) |
| % feel belong to immediate neighbourhood | 1,176 | 84.0% | 2/2 | ±2.5% |  | (-2.2) | 333 | 86.9% | 2/2 | 285 | 77.6% | 2/2 | (+9.3) |
| % agree people from different backgrounds get on | 1,123 | 90.5% | 2/2 | ±2.0% |  | (-2.2) | 326 | 90.5% | 2/2 | 264 | 88.8% | 2/2 | (+1.7) |
| % think people not treating each other with respect and consideration is a problem | 1,169 | 13.2% | 2/2 | ±2.3% |  | (+2.6) | 336 | 9.2% | 2/2 | 285 | 18.2% | 2/2 | (-9.0) |

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